



ANNUAL REPORT 2018-2019

MARSS Australia Inc.

(MIGRANT AND REFUGEE SETTLEMENT SERVICES)

Leaders in settlement and related services for migrants, refugees, humanitarian entrants and asylum seekers in the ACT and surrounds.



Pictured: MARSS Clients at a National Park, Sapphire Coast Excursion

We acknowledge the Ngunnawal and Ngambri people are the traditional owners of the land on which we work. MARSS Australia Inc. pays our respects to Elders – past, present and future.





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ABOUT US

OUR HISTORY

MARSS Australia Inc. (Migrant and Refugee Settlement Services) was established in 1980, and incorporated in 1983. It is funded largely by the Department of Social Services (DSS) and the ACT Community Services Directorate (CSD). Financial support has also been provided to MARSS by Commonwealth and ACT Governments since 1990.

The MARSS Board of Management is comprised of elected members from Canberra's ethnic communities. MARSS has grown to become a vibrant service-oriented organisation, incorporating programs for refugees and migrants of all ages that assist with English, education, employment, welfare, community development programs, casework, referral, advocacy, access and equity.

OUR CLIENTS

Our clients are migrants, refugees and humanitarian entrants who are in the process of settling in the ACT and the surrounding region. MARSS recognises that in providing services to migrants, our organisation is involved in providing information and support to a broad cross-section of community organisations. As such, our relationship with communities as well as Commonwealth, State and Territory Governments is crucial to our success in assisting clients.

OUR SERVICES

MARSS offers a range of settlement services to the new and emerging migrant, refugee, humanitarian entrant and asylum seeker community of Canberra.

Our annual report will take you through our various programs for the last financial year. Each section will provide you with an in depth detail about the clients who accessed services, and the various projects that each program offered to our clients to facilitate their successful settlement in Canberra and the surrounds.

OUR MISSION

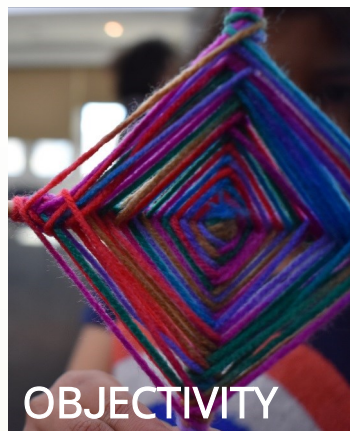
Empowering migrants, refugees and humanitarian entrants to enjoy sustainable settlement in the ACT and region in a caring and supportive way.

OUR VALUES

In carrying out our mission, we have established values which help to describe the way we work. These values help to shape and guide MARSS, whilst also providing an effective way in which to measure the organisation's success:



CONTINUOUS IMPROVEMENT



OBJECTIVITY



INTEGRITY



INCLUSIVENESS



PROFESSIONALISM



RESPECT



CONFIDENTIALITY



SENSITIVITY



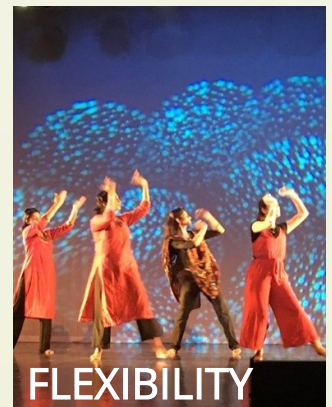
OPEN COMMUNICATION



INNOVATION



ACCOUNTABILITY



FLEXIBILITY

AGENDA

THIRTY-EIGHTH ANNUAL GENERAL MEETING

Time: 6pm for a 6:30pm start

Date: Wednesday, 29th of October 2019

Location: ACT Legislative Assembly

196 London Circuit, Canberra, ACT 2601

1. Welcome and acknowledgement
2. Minutes of the 37th Annual General Meeting
3. Business Arising out of minutes of the Thirty Seventh Annual General Meeting
4. Annual Report by the Chair
5. Audited Annual Financial report presented by the Treasurer
6. Appointment of Auditor for 2019-2020
7. Other business
8. Elections for the 2020–2021 Board of Management
9. Close of Meeting

PREVIOUS MEETING MINUTES

SPECIAL GENERAL MEETING 2018

Date: Wednesday 10 October 2018

Venue: Theo Notaras Multicultural Centre

Opened: 6.14pm

1. Welcome and Acknowledgement

A quorum was declared. This Special General Meeting has been called for one purpose. Our existing name limits us to the ACT. We are running a temporary office in Queanbeyan but require funds from the NSW Government to run this. We need to be able to apply for grants from the NSW, ACT and Federal Government. By changing the name to MARSS Australia, this makes us a national organisation.

2. Special Resolution

Motion: That the current name of Migrant and Refugee Settlement Services of the ACT Inc. be changed to MARSS Australia Inc.

Moved: Borhan Uddin Ahmed Seconded David Ng *Carried*

3. Meeting closed: 6.07pm

PREVIOUS MEETING MINUTES

THIRTY-SEVENTH ANNUAL GENERAL MEETING

Date: Wednesday 10 October 2018

Venue: Theo Notaras Multicultural Centre

Opened: 6.07pm

1. Welcome by Chair Andrew Alwast

Chair extended a welcome to all for attending and declared a quorum was present.

2. Minutes of the 36th AGM held 4 October 2017

As printed on pages 8-10 of the Annual Report Book 2017-2018

Motion: "That the minutes of the 36th AGM be confirmed."

Moved: David Ng

Seconded: Hashmat Shafaq

Carried

3. Business Arising from the Minutes

Nil

4. Annual Report by the Chair

As printed on page 11 of the Annual Report Book 2017-2018

- We have been having a difficult time since being cut off by the Federal Government for Funding.
- The MARSS membership joining process has been simplified and the fees reduced. The response to this has been good, but we are always looking for new members. If you know of any organisation who may be able and eligible to join MARSS, please encourage them to join. The more organisations we have as members, the better we look for getting funding.
- I wanted particularly to thank CEO Dewani and all the staff at MARSS for the support they have given the organisation. Thank you to all the Board Members for their support in assisting MARSS in their operation. Thank you all and hope we have this support in the next 12 months.

Motion: "That the Chairman's Report be Accepted."

Moved: Simon Ng

Seconded: Borhan Uddin Ahmed

Carried

5. Audited Annual Financial report presented by the Treasurer

As printed on pages 30-47 of the Annual Report Book 2017-2018

Treasurer Steve advised that independent auditors have assessed our finances and are happy with our procedures.

Motion: "That the Treasurer's Report be Adopted."

Moved: Simon Ng

Seconded: Borhan Uddin Ahmed

Carried

6. Appointment of Auditor for 2018-2019

The Treasurer advised the current auditors are doing a great job and recommended using the same au-

ditors for the next year.

Motion: "That MARSS continue with the current auditors for 2018/2019."

Moved: Steve Taskovski Seconded: Raewyn Bastion *Carried*

7. Other Business

- CEO Dewani Bakkum – the CEO's Report can be found on pages 12 & 13 of the Annual Report Book 2017-2018. This is a comprehensive report. We were disappointed in not getting the Humanitarian Settlement Program tender and the reasons behind this. We have a great team in the office who are committed and dedicated. We have the full support from both the ACT and the Federal Government and we are not missing any opportunity to apply for funding.
- Chair Andrew - following on from meetings with local ministers, we found it was important to change our name, so we can also apply to the NSW Government for funding. Thank you to all the staff for their support in getting the name changed.
- Board Member Borhan – waiting on an official reply from the ACT Minister for Multicultural Affairs about our submission for support. The ACT Government is spending \$18.4 million on the multicultural sector, but we don't know where this money is going.

Chair Andrew thanked all for coming and for their support for MARSS.

8. Meeting closed: 6.24pm



CHAIRPERSON'S REPORT

Dear friends,

A warm welcome and thanks to all who are attending this Annual General Meeting. I also wish to acknowledge those special guests who have made time to attend this meeting. On behalf of the MARSS Australia Inc. Board of Management, I also wish to thank all our member organisations and their delegates for your continuing support during the past year.

MARSS was successful in winning a number of tenders in the last year including the Australian Government's Settlement Engagement and Transition Support (SETS) Client Service and Community Capacity Building, as well as several other Australian Government and ACT Government grants. I am pleased to report we are growing as an organisation, opening new offices in Queanbeyan and Belconnen, and increasing our staff numbers to enable MARSS to deliver its broad range of programs and services across our three offices. The addition of two new offices will assist a greater number of migrants and refugees in the ACT region to access our services, continuing our excellent reputation built on client-centred services that we have held since the days of the Migrant Resource Centre for Canberra and Queanbeyan

It gives me great pleasure to announce that the newly appointed Governor General of Australia, His Excellency General the Honourable David Hurley AC DSC (Retd), is the patron of MARSS Australia Inc. This acceptance means a lot to the Board and Staff of our organisation and I take this opportunity on behalf of MARSS to express our sincere appreciation of it.

I want to thank all current and past staff members for their contribution to making MARSS the successful organisation that it is, and all volunteer Board members for their time, input and support at Board meetings. MARSS' Chief Executive Officer, Mrs Dewani Bakkum is also on our Board and I want to acknowledge her role in the growth of MARSS. Without Dewani's commitment, guidance and oversight, MARSS could not have reached this level of success..

We have earlier today held a short ceremony to launch the new MARSS Australia Inc. name, logo and branding. I wish to thank our patron, the Governor General for his participation in that ceremony. This AGM will be electing a new Board, and I trust that they will work well together and wish all members a pleasant and productive term.

With warm wishes to all,



Andrew Alwast OAM
Chairperson



CHIEF EXECUTIVE OFFICER'S REPORT

It is my great pleasure to welcome you to MARSS Australia's 2018-19 Annual Report.

This year we have continued to achieve great results for our clients. We have a passionate and effective team of case workers and project officers in the office, with a great mix of experience and skills. We are as busy as ever delivering our broad range of services and programs tailored to meet the needs of migrants and refugees in the ACT region.

MARSS prides itself on being adaptable and resilient and has always responded successfully to change. This year, after a recent period of significant change in government settlement policy MARSS announced the rebranding of the Migrant and Refugee Settlement Services of the ACT. We are now known as MARSS Australia Inc. to reflect our increasing work in regions surrounding the ACT, including the Southern Highlands and Queanbeyan. Our new name reflects MARSS' focus on best practice across Australia – working collaboratively with other settlement organisations to identify innovative new services and programs to meet our clients needs. Our new logo shows our range of services in pictures – a way to break through the language barrier that many newly arrived migrants to our region face .

We were proud to open our new office in Queanbeyan last year, and another office in Belconnen just last month, to better service newly arrived migrants and humanitarian entrants to the region. Clients are now able to access our casework, advocacy and referral services, as well as a range of programs at these outreach offices.

We were disappointed to have lost the tender for the Migrant Support Services which provided assistance to migrants in the region who had been in Australia for over 5 years, especially noting our organisation's role in recognising the need for support of this cohort and delivering our services to these clients over the last 6 years. However, MARSS will continue to provide a range of programs to all migrants and refugees in our region, particularly education assistance and social activities, which longer standing migrants are still able to access.

I am proud to report over the past 12 months MARSS recorded over 4500 walk in and phone contacts from clients seeking our assistance. We have also supported many of the 85 ethnic groups that form part of our membership. MARSS clearly remains a key source of support and information for culturally and linguistically diverse communities in the ACT.

A key achievement that I am proud of this year is securing the tender to deliver the Homelessness Service for Asylum Seekers and Families with Uncertain Immigration Status. MARSS commenced delivering this service mid-year, and will work in partnership with community housing provider Havelock House. This program provides housing maintenance and tenancy support as well as wrap-around services to assist asylum seeker women and families in finding homes and settling into Australia. MARSS will utilise



our successful “Investors Can Help” program under which we source accommodation for many of our clients.

MARSS also delivered a number of exciting events in this past year including Christmas celebrations, a stall at the National Multicultural Festival, Harmony day sporting events, the stage performance “In Her Words” which addressed domestic violence in CALD communities, and two excursions for our clients to the beautiful Sapphire Coast.

There were also a number of great conferences, meetings and events I had the pleasure of attending on behalf of MARSS. Highlights for me included the Australian Migrant Resource Centre’s Youth symposium in Adelaide, the Metropolis Migration Conference and a Department of Home Affairs Industry summit on growth and security held in Sydney. I enjoyed attending a number of cultural celebrations including events for Diwali, various Independence Days, Waitangi Day, Citizenship commemorations, and various events for International Women’s Day and Harmony Day.

This year MARSS Australia’s annual report truly reflects the incredible range of work undertaken by staff. This work would not be possible without the support of our funding bodies. I would like to thank the Australian Government Department of Social Services, the Australian Government Department of Home Affairs, the ACT Community Services Directorate, ACT Housing, Active Canberra and Skills Canberra for their continued support over the last 12 months. I would also like to thank all the individuals who have donated generously, and the business and community groups that continue to support MARSS.

A big thank you to all our staff and volunteers, for their dedication to improving the lives of our clients. Particular thanks to our volunteers who help sustain our flexible and client-centred approach to service delivery. I would also like to thank our Board of Management, particularly the Chair Andrew Alwast, for his guidance and support.

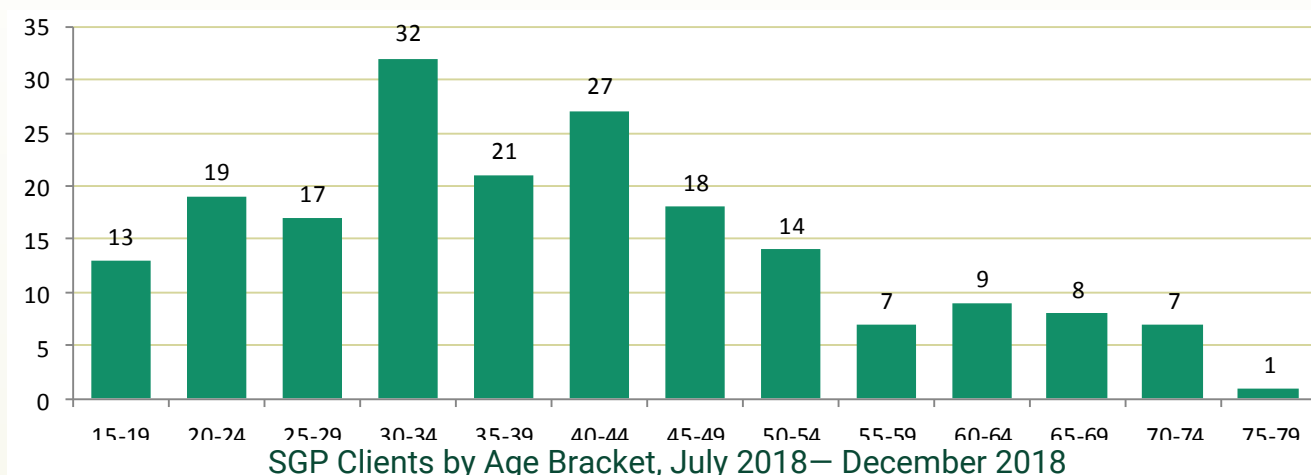
I continue to be inspired by the courage and determination of our clients, their stories and the challenges they face in pursuit of settling in to our community. I look forward to continuing to work with our staff, volunteers, Board of Management, members and stakeholders to continue to deliver high quality services to help the migrant and refugee community settle in to the ACT and region in 2020.



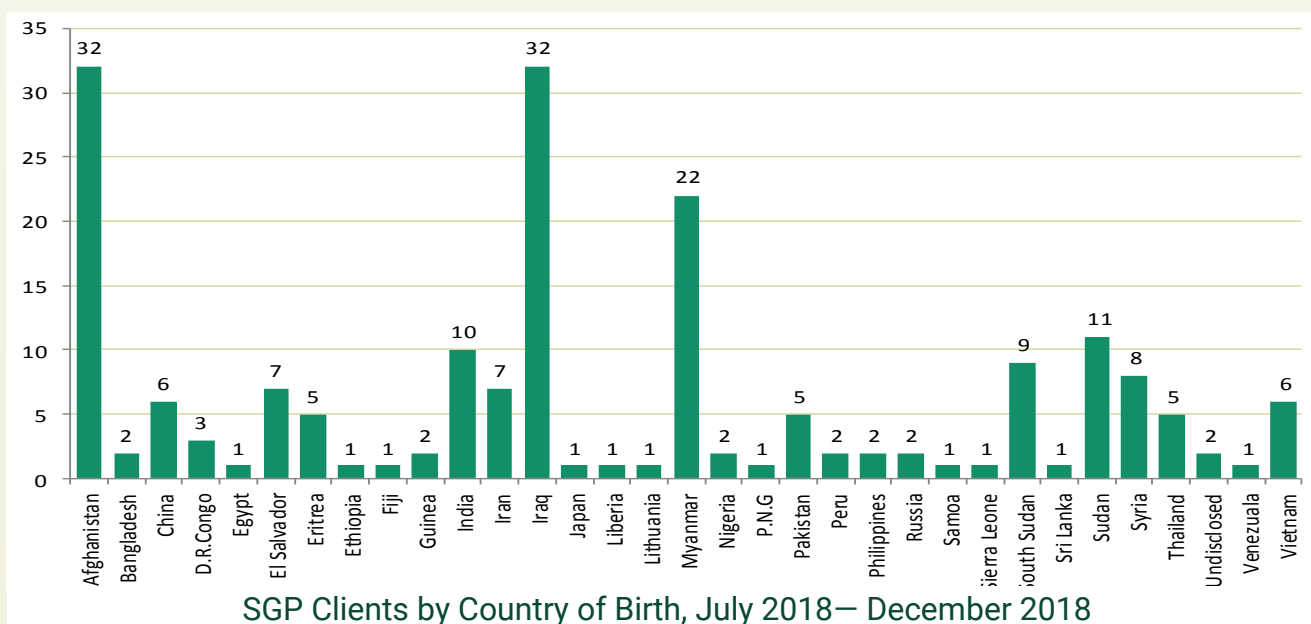
Dewani Bakkum
Chief Executive Officer.

SETTLEMENT GRANTS PROGRAM

The Settlement Grants Program (SGP) provides flexible, client centred casework, advocacy, appropriate referrals to community and mainstream public sector service providers to migrants, refugees and humanitarian entrants in the ACT to achieve sustainable settlement outcomes. The clients of SGP are taken through their settlement journey with the assistance of life skills information sessions and community consultations to help them become independent. SGP was funded by the Department of Social Services until December 2018, after which it was replaced by Settlement Engagement Transition Support.



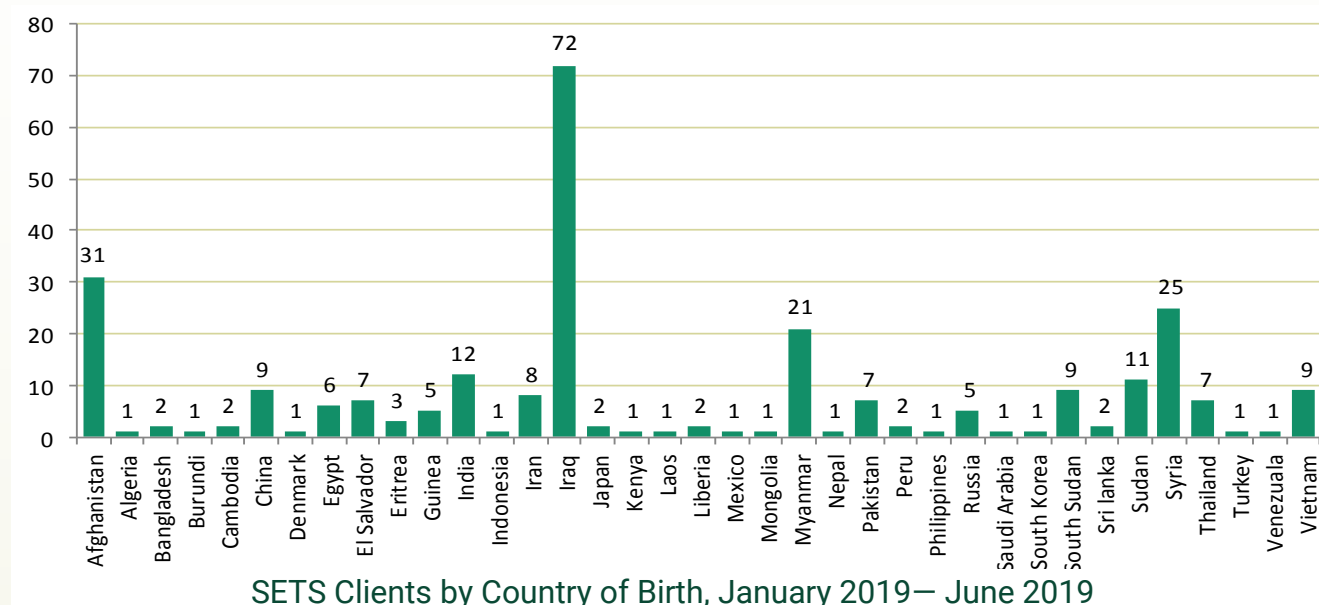
The community coordination and development program in SGP is targeted at assisting newly arrived clients to make social connections and integrate into the community successfully. The activities under this program include leadership and mentoring activities, linking with mainstream services, working in partnership with local communities to provide a welcoming environment for new arrivals and other related activities designed towards their sustainable settlement in Australia. Of our 193 clients in this period, 68 were male and 125 were female. The program also focuses on specialised services for youth ranging from 15- 24 years. This service type includes but is not limited to: building capabilities in employment, education and leadership; homework support; and fostering connections with the community.



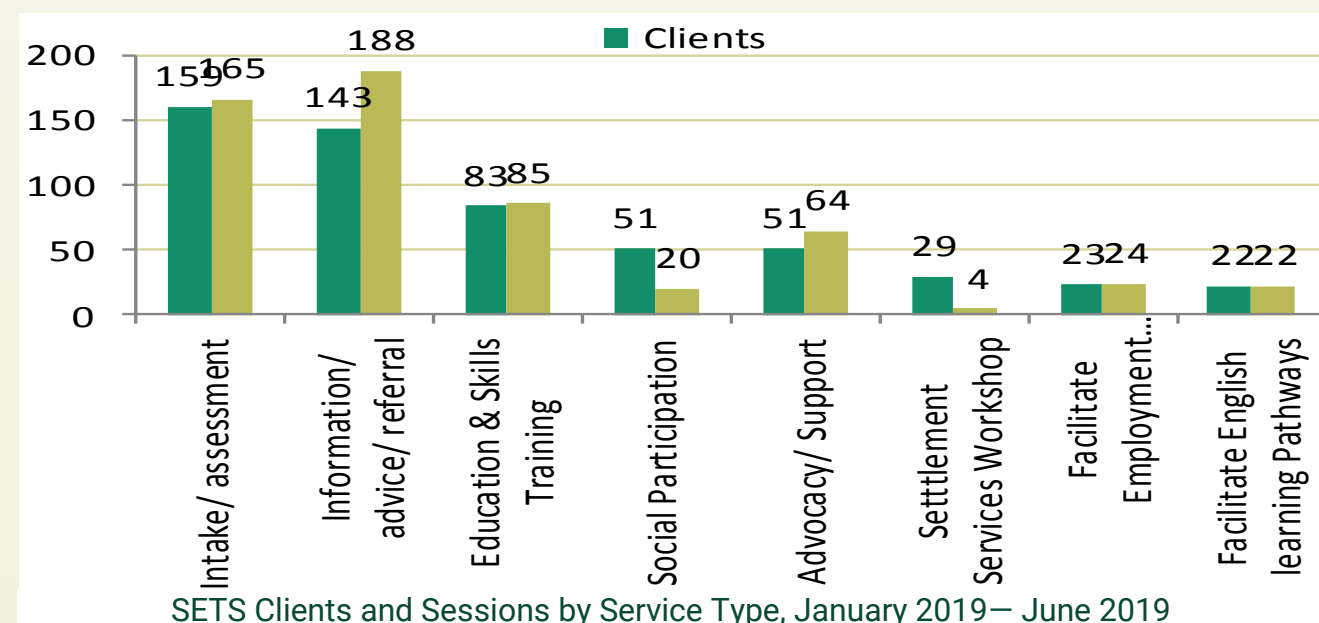


SETTLEMENT ENGAGEMENT TRANSITION SUPPORT

Settlement Engagement Transition Support (SETS) is a new settlement services activity funded by the Department of Social Services. All eligible clients receive a initial needs assessment and a case management plan and assistance tailored to their settlement journey. This can take the form of casework, advocacy, information provision, referrals to MARSS' programs and relevant external service providers.

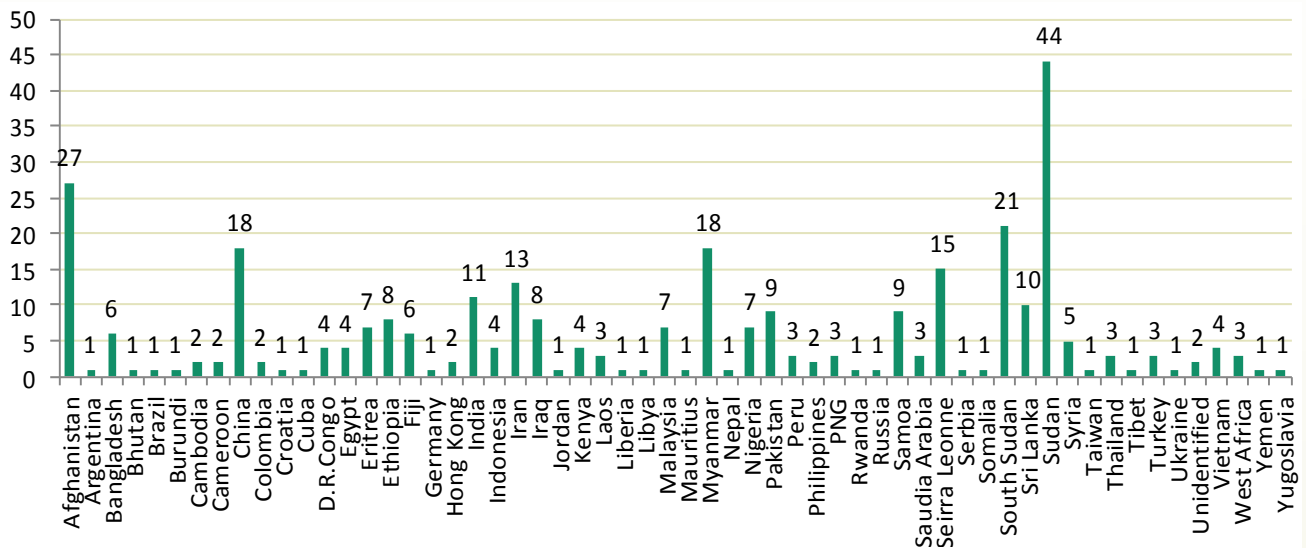


The other component of SETS is capacity building, in which MARSS assists the CALD communities of the ACT and region to become self-sufficient. This includes activities such as: community consultations; leadership, governance and project management training; individual mentoring; information sessions; and providing opportunities for CALD community groups to engage with government and local stakeholders. 266 individual clients went to the MARSS head office, and for those were unable to access the head office we offered the following outreach services: 3 clients were helped at MARSS new Belconnen office, 2 in Gungahlin, 2 in Woden and 8 in Tuggeranong.



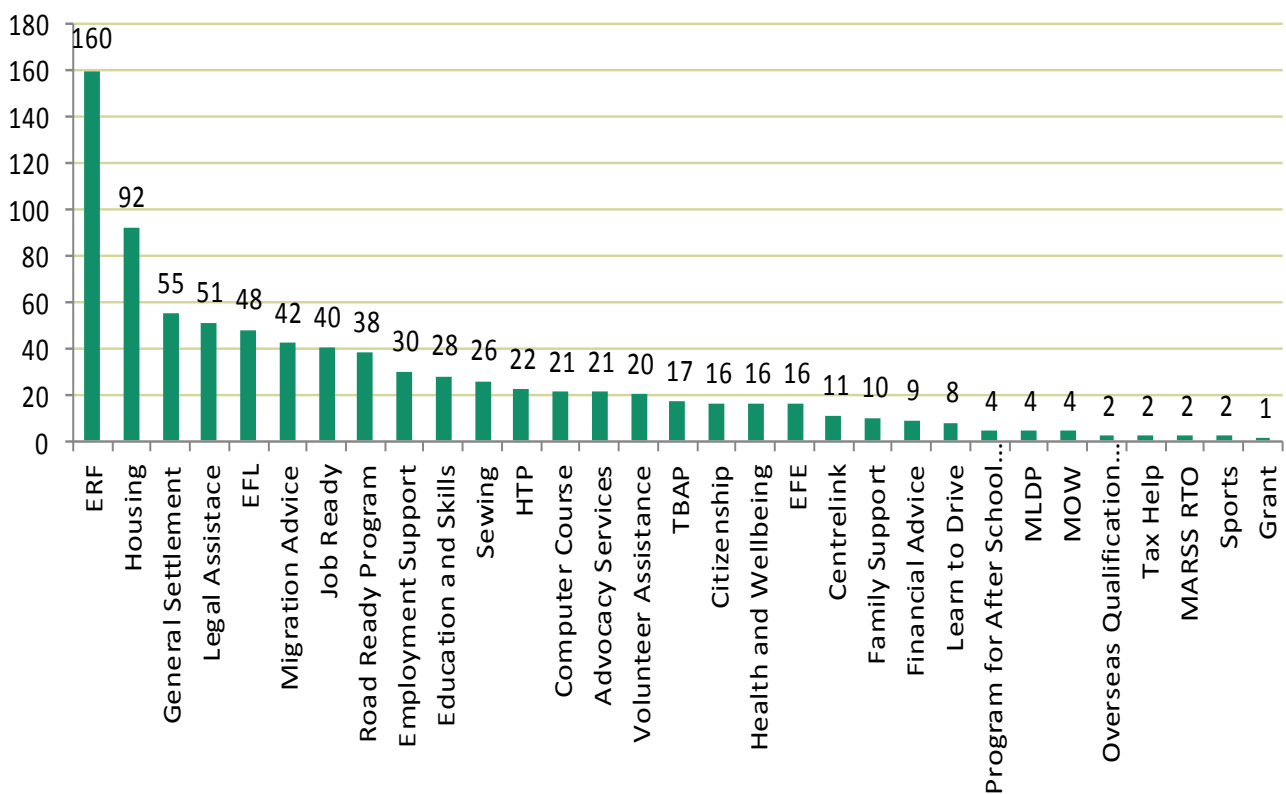
MIGRANT SUPPORT SERVICES

Migrant Support Services (MSS) assisted migrants, refugees and asylum seekers living in the ACT and region who are not eligible for SETS. MSS was funded by the ACT Community Services Directorate, but will not be continuing into the new financial year. This program assisted clients who still required support in the settlement process but were not eligible for SETS.



MSS Clients by Country of Birth, July 2018–June 2019

The clients of MSS are assisted through the limited provision of client centred casework, appropriate referrals to community and mainstream public sector service providers.



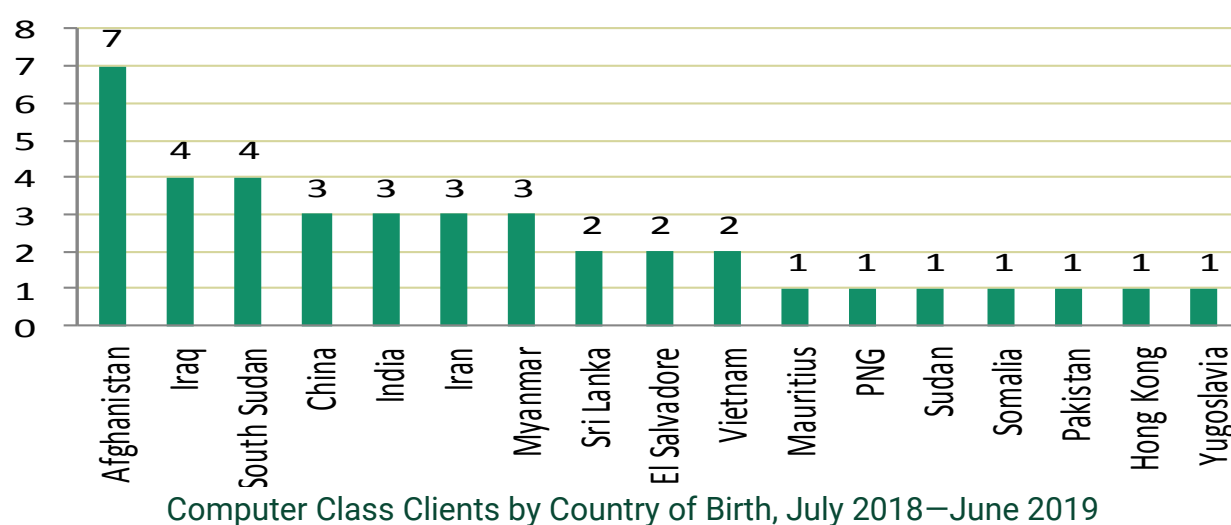
Referrals for MSS Clients, July 2018–June 2019

COMMUNITY DEVELOPMENT PROGRAMS

The Community Development Programs (CDP) are an important component in the settlement services MARSS provides to the migrant and refugee community. The activities under this program assist communities to gain skills and social connections to integrate into Canberran society successfully. Some of the programs MARSS delivers are:

COMPUTER CLASS

MARSS runs 6 week computer courses for all clients who are interested to learn basic computer skills such as using the internet, email, the Microsoft suite and Facebook.



VOLUNTEERING PROGRAM

MARSS has a very active general volunteering program for members of the community who want to give back to their community. Volunteer tasks included assisting clients across all programs offered at MARSS. Volunteers had appropriate training and a Working with Vulnerable People's check.

SINGING AND DANCING

MARSS has been holding singing and dancing program weekly on Thursdays for migrant and refugee women to help improve their English, coordination, and to keep fit.





SEWING AND CRAFT

The program is for migrants and refugees women to come together and learn the art of sewing and other craft skills, as well as learn about entrepreneurial opportunities that they can undertake with the new skills that they have learnt.

REGISTERED TRAINING ORGANISATION

MARSS is offering nationally recognised vocational education and training courses in Certificate III in Individual Support (Ageing/Disability). The RTO program assisted clients with securing and obtaining employment pathways into further education and training.

JOB READY PROGRAM

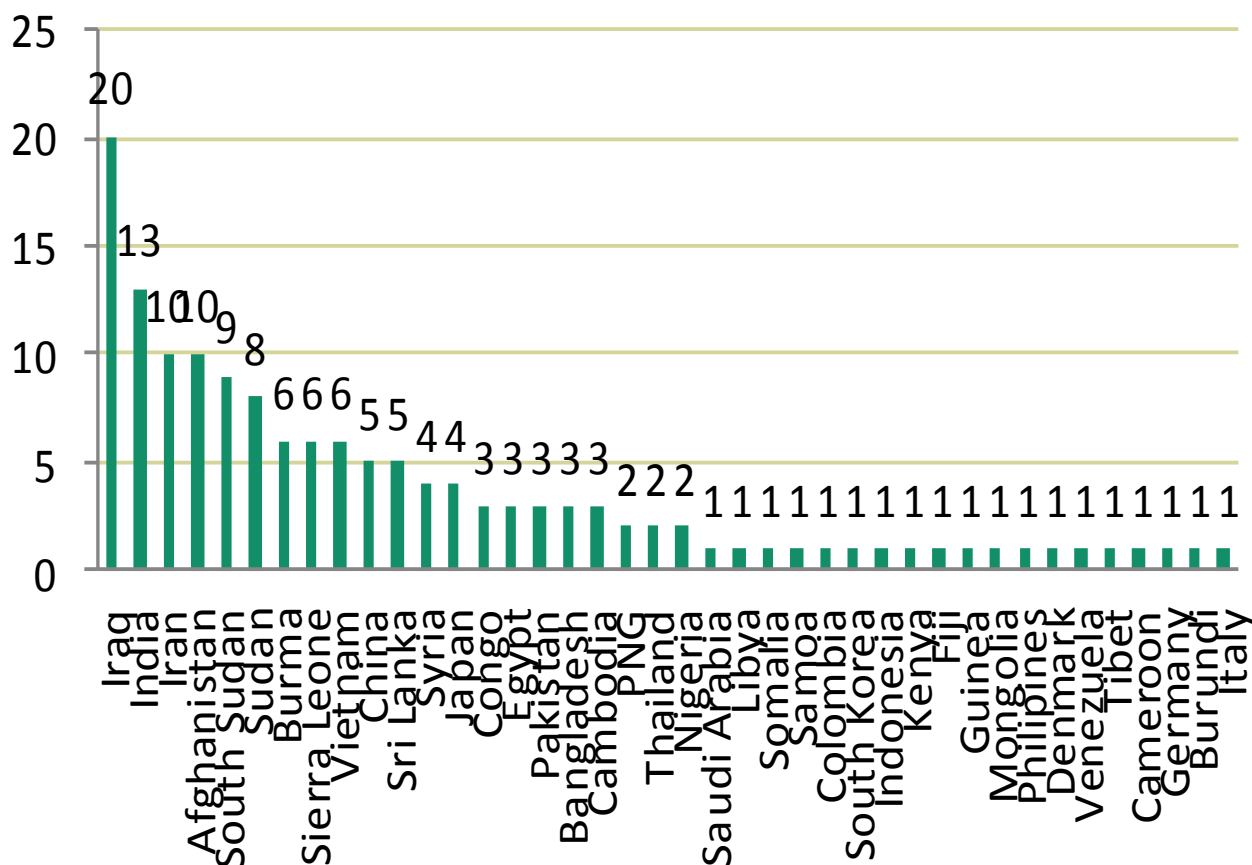
This program provides a pathway for migrants and refugees to obtain jobs or pursue training suited to their qualifications and work experience. Job seekers are referred to MARSS' English for Employment Program, courses provided by registered training organisations, or to the Office of Multicultural Affairs to have their tertiary qualifications assessed. The Program includes a series of cultural awareness sessions and job ready seminars, aimed at enhancing the employment prospects of migrants and refugees. Clients are assisted with resume preparation, interview preparation, follow up with the employer and the client, cultural awareness training, workplace health and safety training, understanding Australi-

COMMUNITY ENGAGEMENT AND CONSULTATION

We have held numerous orientation sessions to provide clients with information from relevant service about aspects of settlement into Australia. In the 2018-2019 financial year, these included: Housing, Overseas Qualification Assessments, How to Vote, Careers, Centrelink, AFP, Domestic Violence, Cross-cultural employment, Chronic Disease Management, Financial Management, Australian Citizenship, Legal Aid, Fairwork, ACT Health Services, and Running Small Businesses.

We have also held forums and community consultations assist and facilitate the settlement of newly arrived individuals, families and communities and learn about what concern them. These include helping the Sierra Leone community with their election process, helping Iraqi Christians in the incorporation process, and helping the Afghan community with financial terms and employment challenges.

MARSS also hosts seasonal Multicultural Matters Meetings (MuMaMe) in which representatives from various Canberran service providers are provided a platform to discuss any concerns that have arisen from their dealings with CALD clients. MARSS hosted several community events such as: Christmas Party, the National Multicultural Festival, International Women's Day, Harmony Day, and 2 excursions to the Sapphire Coast.

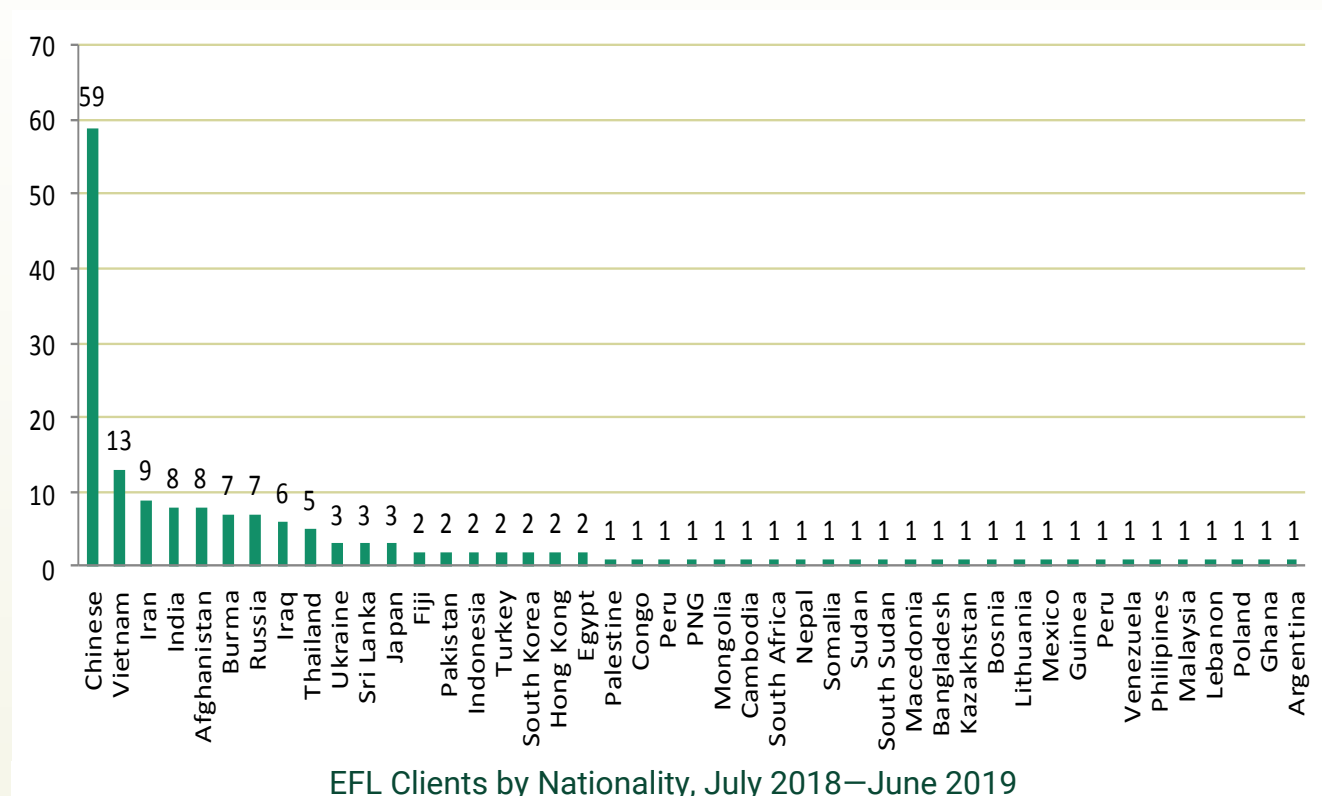


Job Ready Clients by Location of Residence, July 2018–June 2019

ENGLISH LANGUAGE SUPPORT

ENGLISH FOR LIVING (EFL)

Friendly and informal classes meeting the needs of both new arrivals who are waiting to enter studies and others who have completed their studies and want to continue learning. We offer classes on Tuesdays to Fridays from 10am – 12pm for the following levels: Low-intermediate, High-Intermediate, Advanced, Dancing and a Conversation Group.



ENGLISH FOR EMPLOYMENT (EFE)

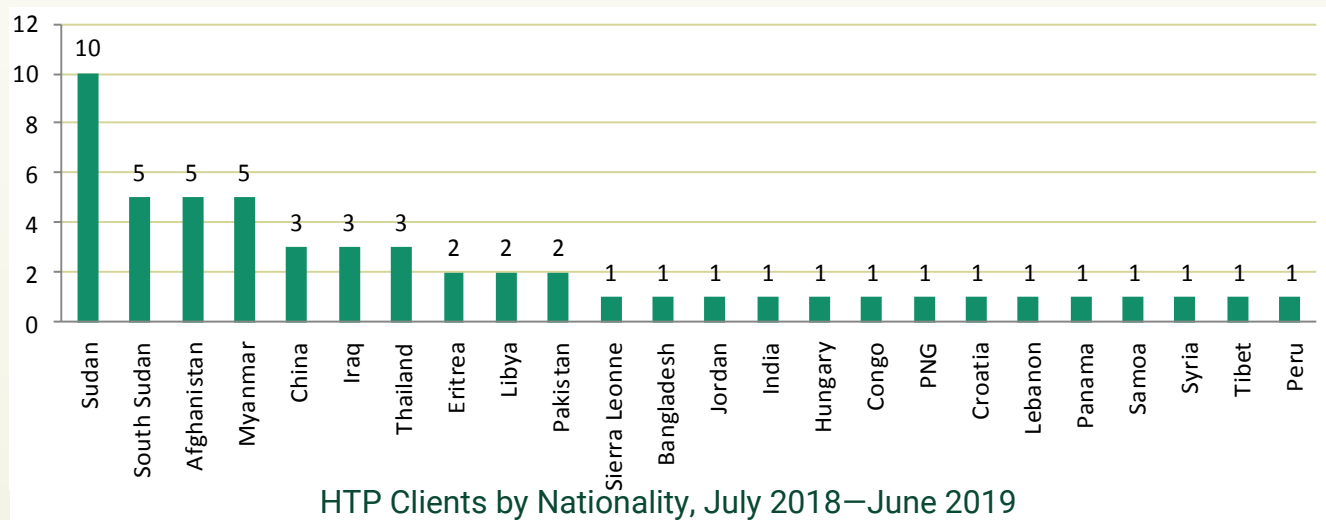
This is a structured program designed to assist migrants and refugees and asylum seekers in building their English language skills to a level where they can successfully gain meaningful employment, or pursue their vocational education and training goals.





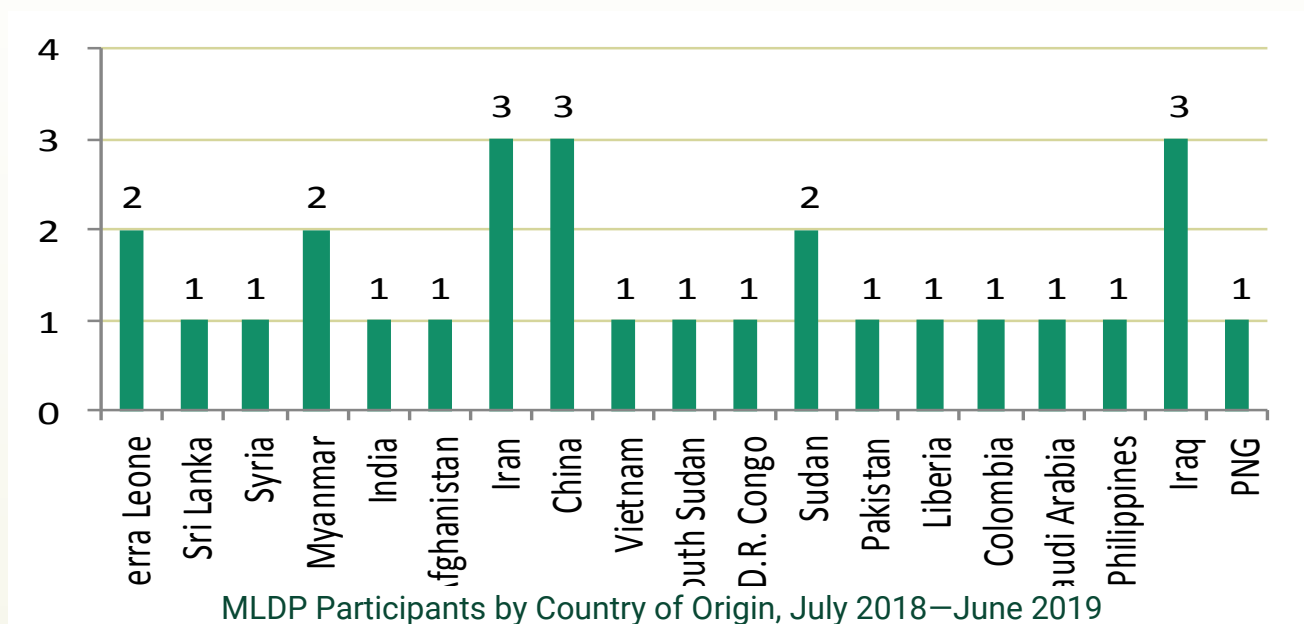
HOME TUTOR PROGRAM (HTP)

We match volunteer tutors with migrants and refugees in Canberra who are unable to attend our regular English classes due to work or family commitments. The tutors help their students learn English in their own homes.



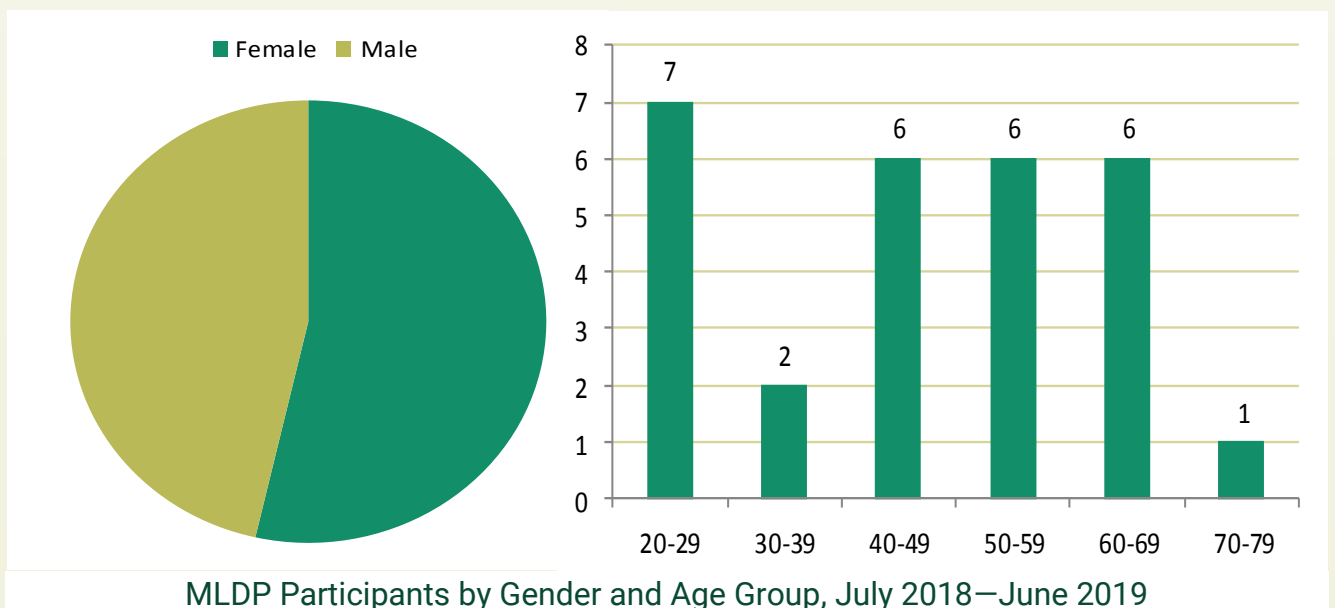
MULTICULTURAL LEADERSHIP DEVELOPMENT PROGRAM

The Multicultural Leader Development Project (MLDP) is funded by the Department of Social Services. It aims to develop the leadership, communication, managerial, business, media, planning and event delivery skills of existing and potential community leaders from new and emerging migrant communities. This will assist them in advocating their community's needs and interests with local government and other agencies, landlords and businesses to assist individual migrants and their families find employment, education, training and social integration.



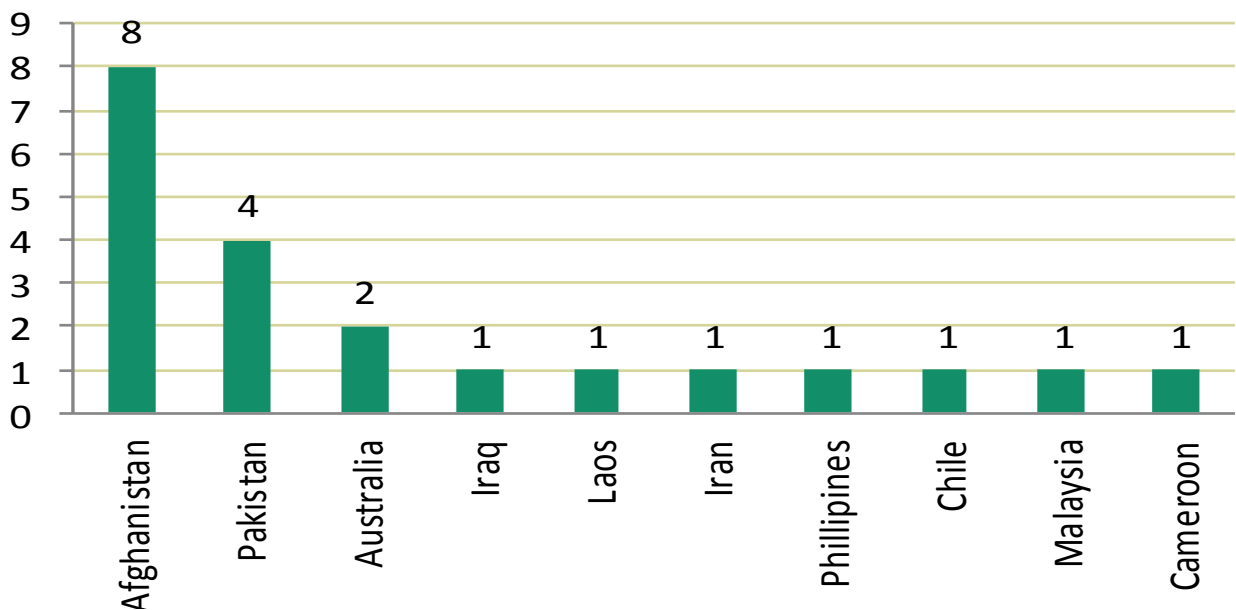


The program has had the first 2 implementations in the 2018-2019 financial year: the first running weekly from the 31st of August to 19th September, and the second was held over three longer weekly workshops from the 3rd to the 23rd February. Participants are introduced to a range of leadership approaches to enhance skills. Both implementations were invited to a graduation ceremony on 23rd March, which they helped to organise and spoke at. A further 4 implementations will take place in the next 2 years.



HARMONY SPORTS

MARSS's Harmony Sports Program (HSP) has been a success throughout the 2018-2019 financial year. Both quantitative and qualitative evidence supports that the harmony sports teams have achieved high attendance levels, attained team success and facilitated new and improved skills for players. The teams maintain a good balance between skills development and social interaction.



Harmony Sports Clients by Country of Birth, July 2018–June 2019

MEN'S FUTSAL

The Men's Harmony Futsal team trains every Sunday afternoon between 2-3pm or 3-4pm depending on the availability of the venue, and are held at the ANU indoor facility. There 20 players are registered for the Autumn season, with 3 more clients that have expressed interest in this season.



MIXED VOLLEYBALL

The Harmony Volleyball team has just finished the 2018-2019 seasons by coming first and winning the final with claiming the trophy for the season. The Harmony Volleyball team was registered for a new season via Volleyball ACT playing under division 2. Unfortunately the previous coach left just be-

season, and so the team decided to withdraw from the Autumn league. The Volleyball currently has a temporary coach, Abbas Hussein, and is currently looking to find a coach leading into the Spring League 2019.



HARMONY SPORTS DAY

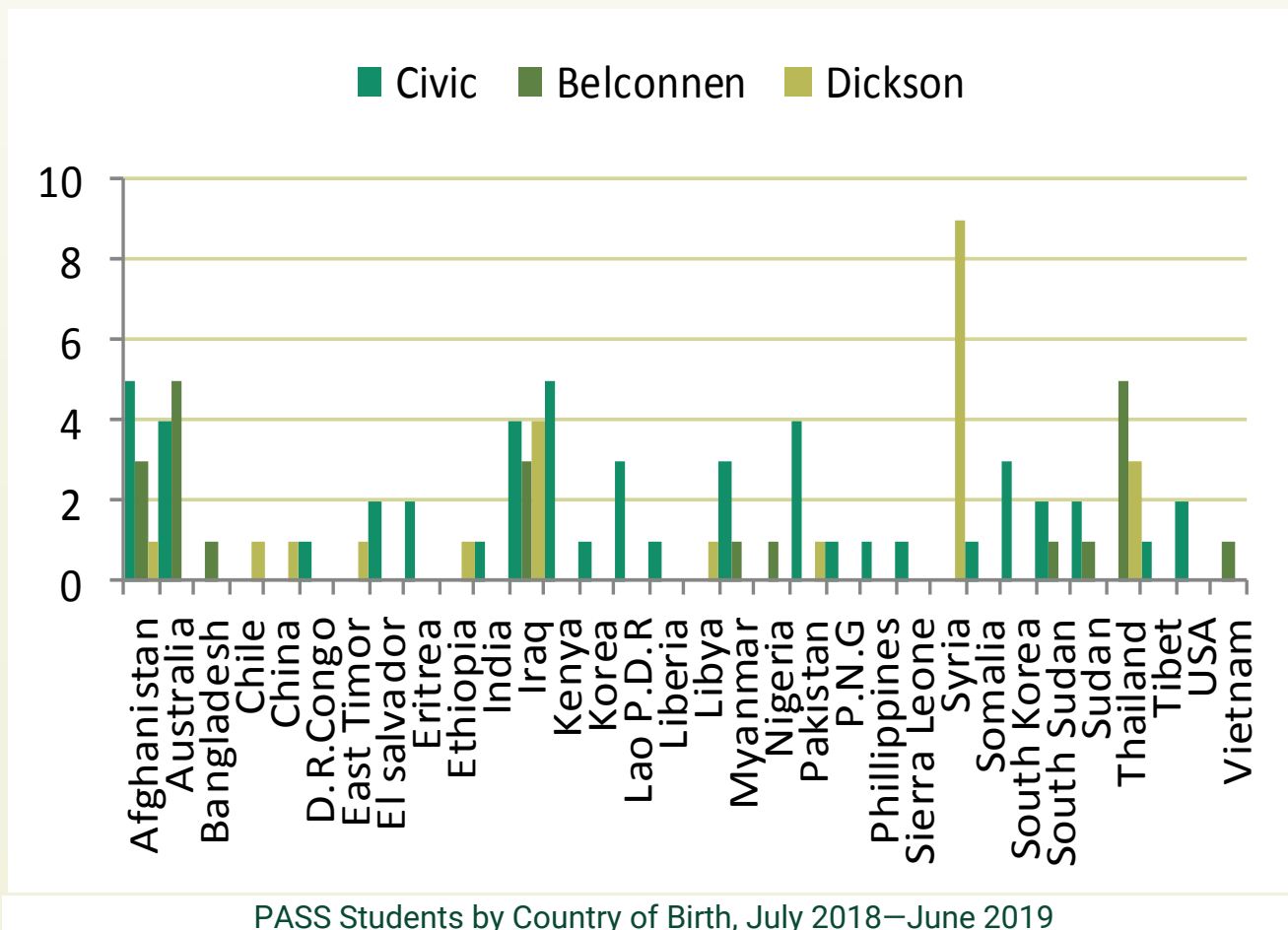
MARSS held its Annual Harmony Sports tournament on 23 March 2019, and was a success. 7 Futsal teams participated from a wide diversity of cultural backgrounds through a round robin style competition. Our own Harmony team 2 Won the Round robin, while the Sudanese team Blue Nile won the final tournament to become the Champions of 2019. The Volleyball played was a casual affair including players from Dragons ACT and Harmony Volleyball.

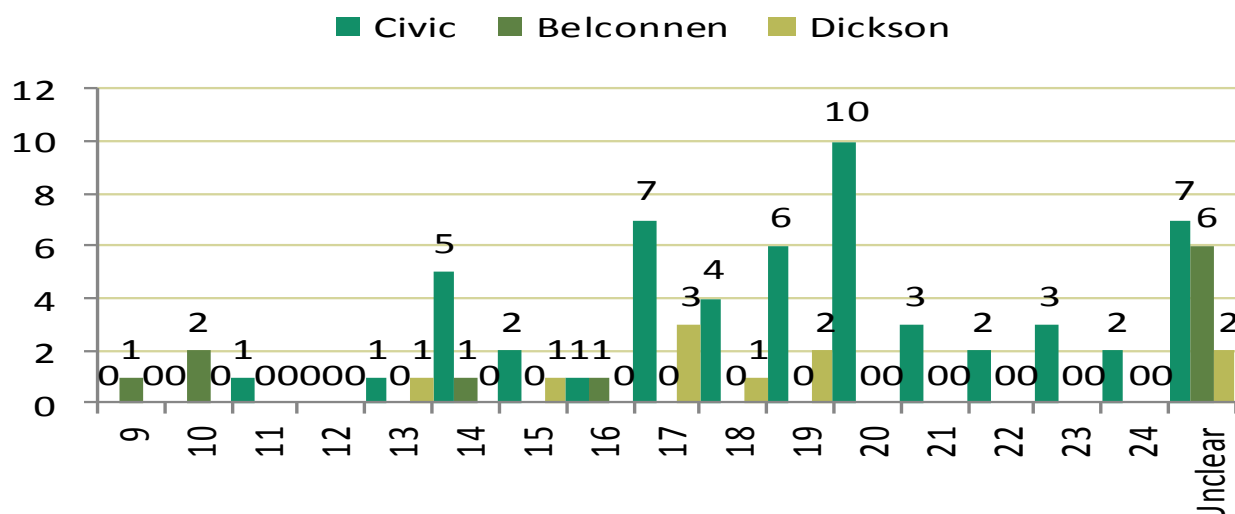


PROGRAM FOR AFTER SCHOOL STUDIES

The Program for After School Studies (PASS) is funded by the Community Services Directorate. It help eligible youth from culturally and linguistically diverse backgrounds with their academic studies. Our program runs in three locations during the ACT school term:

- Civic – 3:30-6:30pm from Tuesdays to Thursdays for students aged 12-25 years old.
- Belconnen – 4:00-5:30pm is for students aged 8-15 years old. They ran from Meeting Room 2, Belconnen Community Services, but is moving to the MARSS Belconnen office in 2019-2020.
- Dickson – 3:00-4:00pm from Dickson College for students in the SIEC program





PASS Students by Age, July 2018–June 2019

It has been a very successful year, with new tutors from Burton and Garran hall (ANU) helping a large group of new Dickson PASS students. We also give our tanks to Burgmann Anglican School and Radford College, whose students have tutored at Belconnen PASS. MARSS Australia Inc. would like to say thanks all of our tutors who have volunteered for PASS in the past year, their dedication to these programs has been incredible.



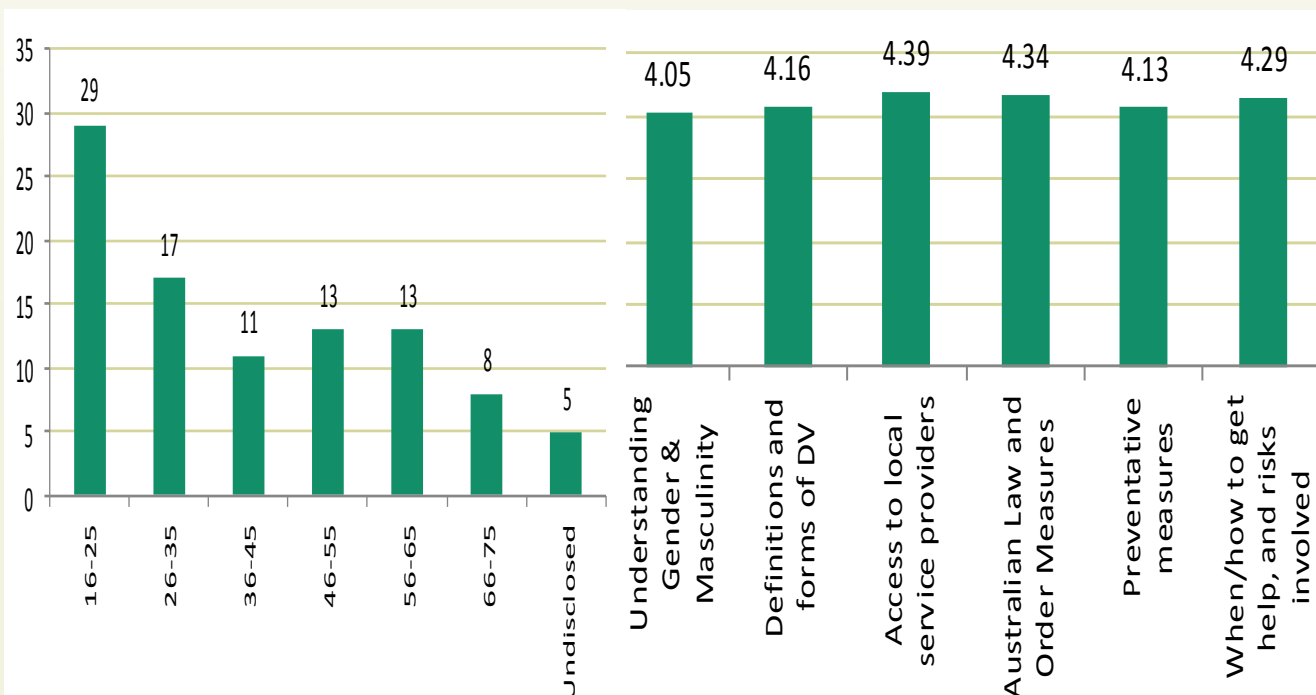
Belconnen PASS Barbeque at John Knight Memorial Park

IN HER WORDS

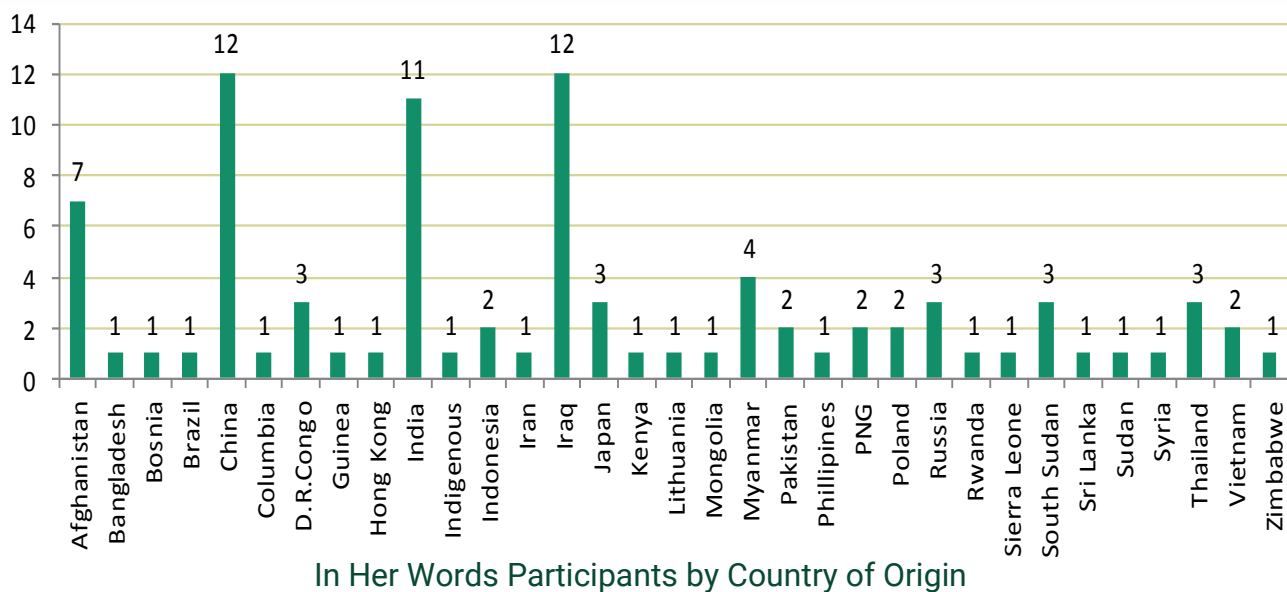
This program focuses on community awareness, education, access to services, law and order measures to prevent and combat family violence (DFV) with women from Canberran CALD communities. There were 2 components: workshops and a theatrical production. We held 2 workshops on the International Day of the Girl Child and International Day for the Elimination of Violence Against Women with speakers from agencies that deal with DFV. These were very well-received with over half the participants rating it a 10 out of 10, with an average of 9.13. 71.05% of respondents answered Yes, given that domestic violence is often considered taboo in many CALD communities, this is a positive response.



MARSS created a space for migrant women to share, empower, celebrate autonomy, and reveal aspects of their cultures that celebrate women. Participants shared their personal experiences through film, and were asked to provide songs and movements related to themes about women's empowerment. The artistic director, Padma Menon wove the participant's dance steps and songs and into a cohesive and theatrical performance.



In Her Words Participants by Age and Improvement of Knowledge on Topics of Interest

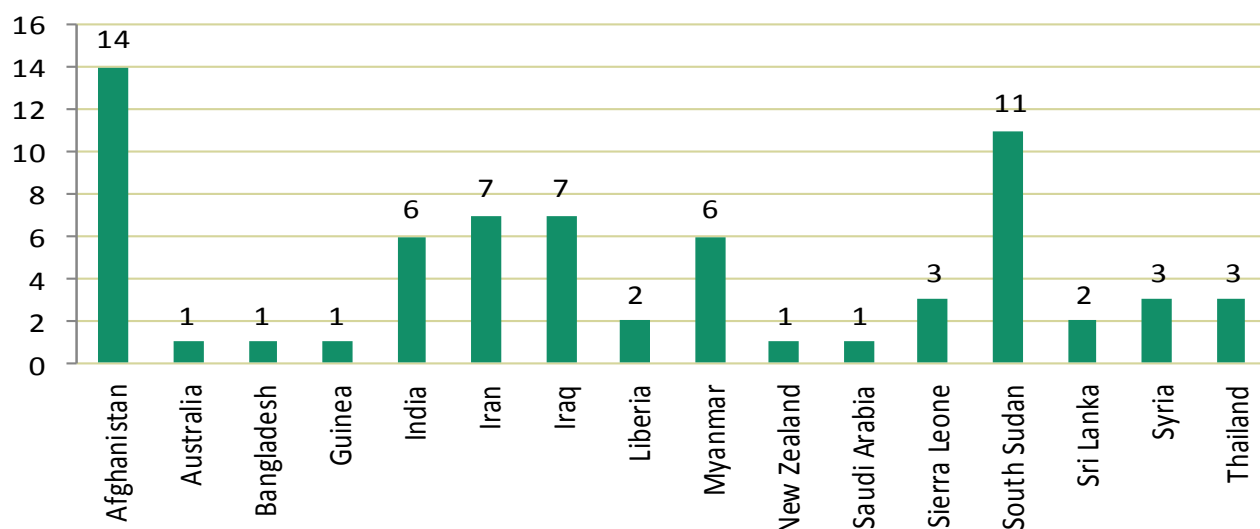


Weekly rehearsals took place from February 2019 and the final performance was held in Hawker College Theatre. The audience was nearly full and we raised \$1870 for Domestic Violence Crisis Service and Beryl Women's Inc. from ticket sales.



MEN'S OUTREACH WORKSHOP

The Men's Outreach Workshops (MOW) are funded by the Department of Social Services. The workshops help participants to develop knowledge and prevention skills on domestic and family violence (DFV) to build the conversation within their own communities and within the mainstream community. Participants learned about the importance of positive family relationships through community awareness and education at the Men's Outreach Workshop held by MARSS. The project involves working with men only, aged 18 and over, in Culturally and Linguistically Diverse (CALD) communities in Canberra.



MOW Participants by Country of Birth, July 2018–June 2019

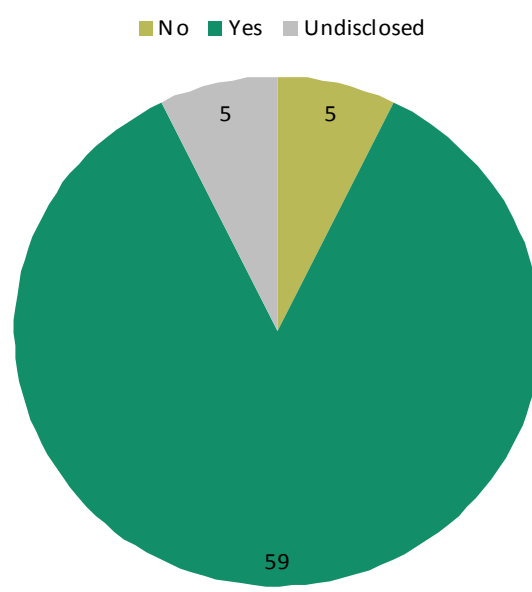
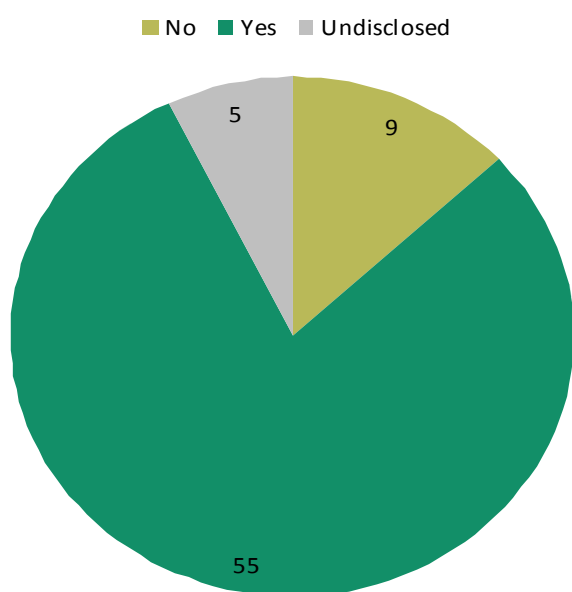




MARSS has conducted 7 workshops in total, 4 of which were in the 2018-2019 year. When asked “How did you find the presentations overall?” participants rated it an 8.5 out of 10. Participants also rated “Was the presentation Informative?”, on average scoring it an 8.3 out of 10. After completing 6 workshops, the DSS has extended MARSS contract to continue to deliver MOW for the next financial year.

The workshops had specialist presenters from each area running the sessions and providing information on the following topics:

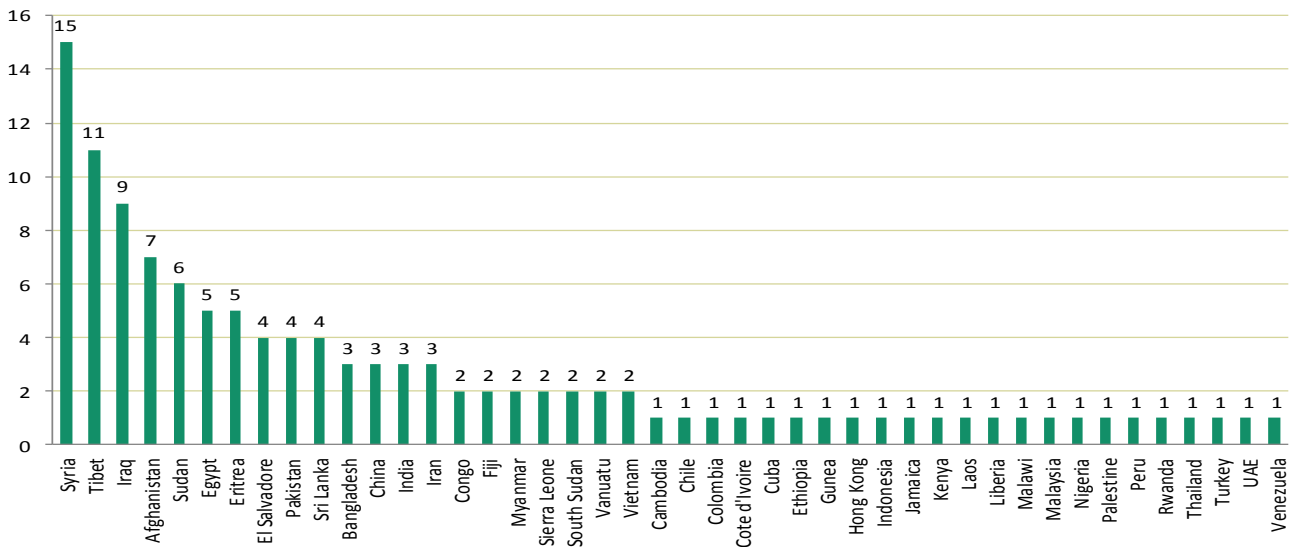
- Domestic & Family Violence—addressing the drivers of domestic and family violence.
- Respectful relationships—the role of the family violence team and police in the family violence space.
- Support available for the victims of domestic and family violence from the Department of Human Services.
- Encouraging young men to talk to counsellors and other support staff; and prevention and practice.



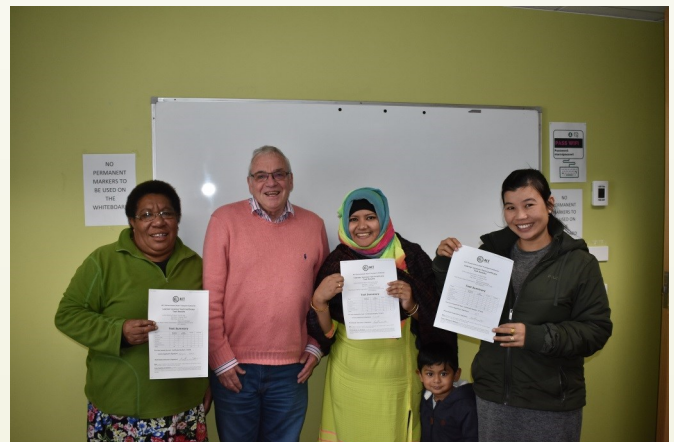
Left: Do you find it easy to talk about domestic violence? Right: Will you be able to talk about the presentations to your family and friends?

ROAD READY

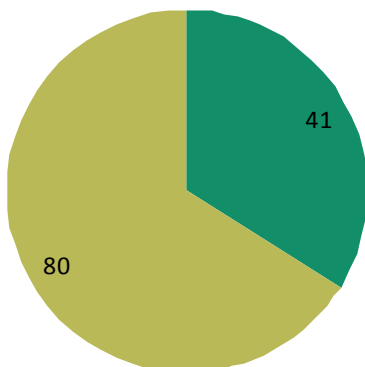
Road Ready is a 6 week course teaching clients the ACT road rules in preparation for their Learners (L) knowledge test, which is completed in the final lesson. Lessons were taught in a culturally sensitive manner, and where required, interpreters are provided by MARSS. Clients are also provided with the ACT Road Rules Handbook and the MARSS Safe Driving Handbook to aid their learning.



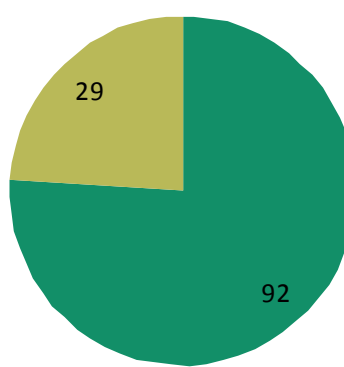
Road Ready Clients by Country of Birth, July 2018–June 2019



Male Female



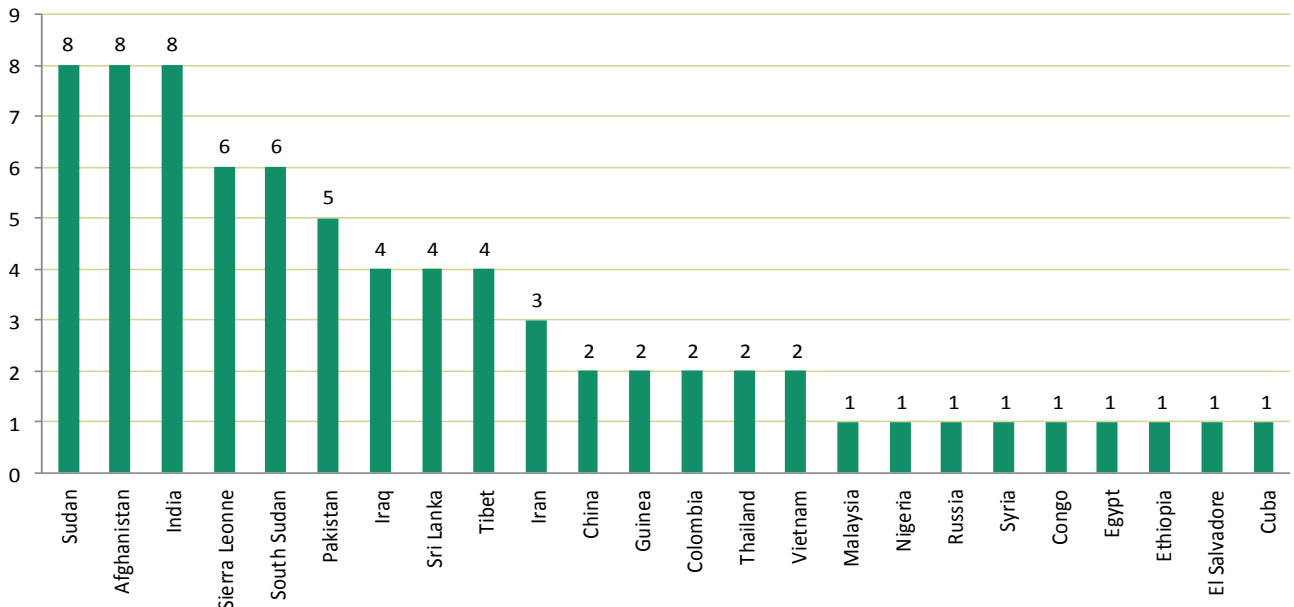
Completed Withdrew



Road Ready Clients, by Gender and Attendance Rate, July 2018–June 2019

LEARN TO DRIVE

Learn to Drive (LTD) is a program for clients who are on their Learner's Driving License. MARSS offers discounted driving lessons through a partnership with an accredited driving school to clients holding a learners license work toward their provisional license.



LTD Clients by Country of Birth, July 2018–June 2019



MARSS AUSTRALIA INC.

ABN: 74 370 795 990

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

CONTENTS

FOR THE YEAR ENDED 30 JUNE 2019

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MARSS AUSTRALIA INC.

ABN: 74 370 795 990

AUDITOR'S INDEPENDENCE DECLARATION

FOR THE YEAR ENDED 30 JUNE 2019

Pursuant to section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012*, as lead auditor for the audit of MARSS Australia Inc, we declare that, to the best of our knowledge and belief, during the year ended 30 June 2019, there have been:

- i) no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

National Audits Group Pty Ltd
Authorised Audit Company



Steven J Watson
Managing Director

Dated 17 September 2019

Wagga Wagga

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

FOR THE YEAR ENDED 30 JUNE 2019

	Note	2019 \$	2018 \$
Revenue	4	1,264,022	1,406,564
Auditors remuneration		(8,500)	(6,500)
Bad debts expense		(782)	(2,610)
Computer and internet		(61,682)	(13,690)
Consultancy fees		(63,432)	(51,167)
Depreciation		(33,792)	(2,442)
Employee benefits		(707,852)	(660,707)
Insurance expense		(14,799)	(14,752)
Management fees		(115,000)	(115,000)
Motor vehicle expenses		(16,310)	(22,921)
Other expenses		(48,341)	(81,572)
Program support consumables		(1,546)	(47,490)
Program support services		(74,557)	(85,280)
Rent		(49,629)	(72,137)
Profit for the year		67,800	230,296
Income tax expense	2(a)	-	-
Other comprehensive income for the year		-	-
Total comprehensive income for the year		67,800	230,296

The accompanying notes form part of these financial statements.

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2019

	Note	2019 \$	2018 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	1,098,539	595,480
Trade and other receivables	7	1,056	1,328
Other financial assets	8	1,100,000	1,100,000
Other assets	10	35,319	35,510
TOTAL CURRENT ASSETS		2,234,914	1,732,318
NON-CURRENT ASSETS			
Property, plant and equipment	9	11,312	5,199
Other assets	10	5,781	2,700
TOTAL NON-CURRENT ASSETS		17,093	7,899
TOTAL ASSETS		2,252,007	1,740,217
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	11	121,114	67,712
Employee benefits	12	21,188	34,266
Amounts received in advance		436,999	33,333
TOTAL CURRENT LIABILITIES		579,301	135,311
TOTAL LIABILITIES		579,301	135,311
NET ASSETS		1,672,706	1,604,906
EQUITY			
Retained earnings		1,672,706	1,604,906
TOTAL EQUITY		1,672,706	1,604,906

The accompanying notes form part of these financial statements.

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 30 JUNE 2019

	2019	2018
	\$	\$
Retained earnings at the beginning of the year	1,604,906	1,374,610
Profit for the year	67,800	230,296
Retained earnings at the end of the year	1,672,706	1,604,906

	Note	2019	2018
		\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		2,931	204,987
Receipt from grants		1,227,908	1,284,324
Gain on sale of assets		-	14,727
Payments to suppliers and employees		(718,439)	(1,182,058)
Interest received		30,565	32,272
Net cash provided by operating activities	14	542,965	354,252
CASH FLOWS FROM INVESTING ACTIVITIES:			
Purchase of property, plant and equipment		(39,906)	(4,950)
Net cash used in investing activities		(39,906)	(4,950)
Net increase in cash and cash equivalents held		503,059	349,302
Cash and cash equivalents at beginning of year		1,695,480	1,346,178
Cash and cash equivalents at end of financial year	6	2,198,539	1,695,480

The accompanying notes form part of these financial statements.

4

The accompanying notes form part of these financial statements.

5

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

The financial statements cover MARSS Australia Inc. as an individual entity. MARSS Australia Inc. is a not-for-profit Association, incorporated in the Australian Capital Territory under the *Associations Incorporation Act 1991 (ACT)*.

The principal activities of the Association for the year ended 30 June 2019 were to provide support to migrants and refugees in the Canberra and surrounding regions.

The functional and presentation currency of MARSS Australia Inc. is Australian dollars (\$AUD) and all amounts have been rounded to the nearest dollar.

1 BASIS OF PREPARATION

In the Committee's opinion the Association is not a reporting entity since it is unlikely users of the financial statements are not able to command the preparation of reports tailored to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the *Associations Incorporation Act 1991 (ACT)*, the *Australian Charities and Not-for-profits Commission Act 2012* and the *Australian Charities and Not-for-profits Commission Regulations 2013*.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 *Presentation of Financial Statements*, AASB 107 *Statement of Cash Flows*, AASB 108 *Accounting Policies, Changes in Accounting Estimates and Errors* and AASB 1054 *Australian Additional Disclosures*.

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(a) Income Tax

The Association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(b) Leases

Lease payments for operating leases, where substantially all of the risks and benefits remain with the lessor, are charged as expenses on a straight-line basis over the life of the lease term.

The Association has entered in to two (2) operating leases for their offices located at:

- Room 1, Level 2, Theo Notaras Multicultural Centre, 180 London Circuit Canberra ACT 2601; and
- Shop 8, 166-168 Crawford Street, Queanbeyan NSW 2620.

The lease of the Theo Notaras Multicultural Centre premises commenced 1 January 2019 and expires 31 December 2019. The lease agreement contains an option of four (4) one (1) year renewal periods. Rental outgoings are payable monthly with the license fee being reviewed annually in accordance with the community rate determined by the Licensor.

The lease of the premises located Shop 8, 166-168 Crawford Street, Queanbeyan NSW 2620, commenced 1 February 2019 and expires 31 July 2019. The lease agreement does not contain an option to extend the lease for any further term. Rental outgoings are payable on a monthly basis.

(c) Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Association and specific criteria relating to the type of revenue as noted below, has been satisfied.

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(c) Revenue and other income

Grant revenue

Grant revenue is recognised in the statement of profit or loss and other comprehensive income when the entity obtains control of the grant, it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

MARSS Australia Inc. receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the statement of profit or loss and other comprehensive income.

Donations

Donations are recognised as revenue when received.

Interest revenue

Interest is recognised using the effective interest method.

Rendering of services

Revenue in relation to rendering of migrant and refugee support services is recognised depending on whether the outcome of the services can be estimated reliably. If the outcome can be estimated reliably then the stage of completion of the services is used to determine the appropriate level of revenue to be recognised in the period.

If the outcome cannot be reliably estimated then revenue is recognised to the extent of expenses recognised that are recoverable.

Rental income

Rental property and rental accommodation revenue is recognised on a straight-line basis over a period of the lease term so as to reflect a constant periodic rate of return on the net investments.

(d) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

MARSS AUSTRALIA INC.
ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(e) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for nil or nominal consideration have been recorded at the acquisition date fair value.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the assets useful life to the Association, commencing when the asset is ready for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Plant and Equipment	20%
Motor Vehicles	25 - 100%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

(f) Financial instruments

Financial instruments are recognised initially using trade date accounting, i.e. on the date that the Association becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).

Financial Assets

Financial assets are divided into the following categories which are described in detail below:

- receivables; and
- held-to-maturity investments.

Financial assets are assigned to the different categories on initial recognition, depending on the characteristics of the instrument and its purpose. A financial instrument's category is relevant to the way it is measured and whether any resulting income and expenses are recognised in profit or loss or in other comprehensive income.

All income and expenses relating to financial assets are recognised in the statement of profit or loss and other comprehensive income in the 'finance income' or 'finance costs' line item respectively.

Receivables

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise principally through the provision of goods and services to customers but also incorporate other types of contractual monetary assets.

After initial recognition these are measured at amortised cost using the effective interest method, less provision for impairment. Any change in their value is recognised in profit or loss.

The Association's trade and other receivables fall into this category of financial instruments.

In some circumstances, the Association renegotiates repayment terms with customers which may lead to changes in the timing of the payments, the Association does not necessarily consider the balance to be impaired, however assessment is made on a case-by-case basis.

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(f) Financial instruments

Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturity. Investments are classified as held-to-maturity if it is the intention of the Association's management to hold them until maturity.

Held-to-maturity investments are subsequently measured at amortised cost using the effective interest method, with revenue recognised on an effective yield basis. In addition, if there is objective evidence that the investment has been impaired, the financial asset is measured at the present value of estimated cash flows. Any changes to the carrying amount of the investment are recognised in profit or loss.

Financial liabilities

Financial liabilities are classified as either financial liabilities 'at fair value through profit or loss' or other financial liabilities depending on the purpose for which the liability was acquired.

The Association's financial liabilities include borrowings, trade and other payables, which are measured at amortised cost using the effective interest rate method.

Impairment of financial assets

At the end of the reporting period the Association assesses whether there is any objective evidence that a financial asset or group of financial assets is impaired.

Impairment on receivables is reduced through the use of an allowance account, all other impairment losses on financial assets at amortised cost are taken directly to the asset.

Subsequent recoveries of amounts previously written off are credited against other expenses in profit or loss.

(g) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, cash at bank and short-term deposits which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(h) Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(i) Provision for long service leave

The Association does not bring to account the long-service leave liability owing to its employees at year end as it pays the Australian Capital Territory Long Service Leave Authority four instalments during the year to hold and maintain the liability.

(j) Economic dependence

MARSS Australia Inc. is dependent on the Department of Social Services for the majority of its revenue used to operate its services. At the date of this report the Committee have no reason to believe the Department of Social Services will not continue to support MARSS Australia Inc.

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

3 CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The Committee make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances. These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

Key estimates - impairment of property, plant and equipment

The Association assesses impairment at the end of each reporting period by evaluating conditions specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Key estimates - provisions

As described in the accounting policies, provisions are measured at management's best estimate of the expenditure required to settle the obligation at the end of the reporting period. These estimates are made taking into account a range of possible outcomes and will vary as further information is obtained.

Key estimates - receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectible. The impairment provision is based on the best information at the reporting date.

	2019	2018
	\$	\$
4 REVENUE AND OTHER INCOME		
Donations	3,297	10,686
Gain on Sale of Assets	-	14,727
Grants and subsidies	1,228,821	1,284,324
Interest received	30,590	32,272
Other income	1,314	14,651
Rental income	-	49,904
	<u>1,264,022</u>	<u>1,406,564</u>

5 AUDITORS' REMUNERATION

Remuneration of the auditor National Audits Group Pty Ltd, for the:

- audit and preparation of the financial statements	8,500	6,500
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The auditor's remuneration is recognised as an expense in the year the services were provided. Therefore, the amount recognised as an expense during the year ended 30 June 2018 represents the 30 June 2017 remuneration and the amount recognised as an expense during the year ended 30 June 2019 represents the 30 June 2018 remuneration and part of the 30 June 2019 remuneration.

MARSS AUSTRALIA INC.

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

	2019	2018
	\$	\$
6 CASH AND CASH EQUIVALENTS		
CURRENT		
Cash on hand	274	202
Cash at bank	1,098,265	595,278
	<u>1,098,539</u>	<u>595,480</u>

Reconciliation of cash

Cash and cash equivalents reported in the statement of cash flows are reconciled to the equivalent items in the statement of financial position as follows:

Cash and cash equivalents		1,098,539	595,480
Other financial assets	8	1,100,000	1,100,000
		<u>2,198,539</u>	<u>1,695,480</u>

7 TRADE AND OTHER RECEIVABLES

CURRENT		
Trade receivables	1,056	8,324
Provision for impairment	-	(6,996)
	<u>1,056</u>	<u>1,328</u>

The carrying value of trade receivables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

8 OTHER FINANCIAL ASSETS

CURRENT		
Term deposits	1,100,000	1,100,000

	2019	2018
	\$	\$
9 PROPERTY, PLANT AND EQUIPMENT		
NON-CURRENT		
Plant and equipment		
At cost	21,820	13,446
Accumulated depreciation	(10,508)	(8,247)
Total plant and equipment	<u>11,312</u>	<u>5,199</u>
Motor vehicles		
At cost	98,170	66,638
Accumulated depreciation	(98,170)	(66,638)
Total motor vehicles	<u>-</u>	<u>-</u>
	<u>11,312</u>	<u>5,199</u>

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MARSS AUSTRALIA INC.

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

	2019 \$	2018 \$
10 OTHER ASSETS		
CURRENT		
Prepayments	22,009	20,458
Accrued income	13,310	15,052
	<u>35,319</u>	<u>35,510</u>
NON-CURRENT		
Bonds paid	<u>5,781</u>	<u>2,700</u>
11 TRADE AND OTHER PAYABLES		
CURRENT		
Trade payables	65,708	15,037
GST payable/(receivable)	28,340	(563)
Accrued wages	6,827	4,885
Accrued expenses	11,405	37,125
PAYG payable	8,834	11,228
	<u>121,114</u>	<u>67,712</u>
12 EMPLOYEE BENEFITS		
CURRENT		
Long service leave	2,378	1,806
Annual Leave provision	18,810	32,460
	<u>21,188</u>	<u>34,266</u>
13 CONTINGENCIES		
In the opinion of the Committee, the Association did not have any contingencies at 30 June 2019 (30 June 2018: None).		
14 CASH FLOW INFORMATION		
Reconciliation of net income to net cash provided by operating activities:		
Profit for the year	67,800	230,296
Adjustments for:		
- depreciation	33,792	2,442
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	(2,809)	2,195
- (increase)/decrease in other assets	192	127,551
- increase/(decrease) in trade and other payables	53,402	(9,218)
- increase/(decrease) in other liabilities	403,666	13,184
- increase/(decrease) in employee benefits	(13,078)	(12,198)
Cashflows from operations	<u>542,965</u>	<u>354,252</u>

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MARSS AUSTRALIA INC.

ABN: 74 370 795 990

RESPONSIBLE PERSONS' DECLARATION

FOR THE YEAR ENDED 30 JUNE 2019

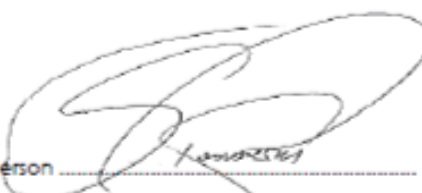
The responsible persons declare that in the responsible persons' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.


Responsible person

Andrew Alwast


Responsible person
Steve Taskovski

Dated 17 September 2019

INDEPENDENT AUDITOR'S REPORT

FOR THE YEAR ENDED 30 JUNE 2019

Auditor's Responsibilities for the Audit of the Financial Statements (continued)

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

National Audits Group Pty Ltd
Authorised Audit Company



Steven J Watson
Managing Director

Dated 17 September 2019

Wagga Wagga

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MARSS AUSTRALIA INC.

ABN: 74 370 795 990

DISCLAIMER

FOR THE YEAR ENDED 30 JUNE 2019

The additional financial data presented on pages 19 to 20 is in accordance with the books and records of the Association which have been subjected to the auditing procedures applied in our statutory audit of the Association for the year ended 30 June 2019. It will be appreciated that our statutory audit did not cover all details of the additional financial data. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than MARSS Australia Inc.) in respect of such data, including any errors or omissions therein however caused.

National Audits Group Pty Ltd
Authorised Audit Company



Steven J Watson
Managing Director

Dated 17 September 2019

Wagga Wagga

MARSS AUSTRALIA INC.
ABN: 74 370 795 990
INDEPENDENT AUDITOR'S REPORT
FOR THE YEAR ENDED 30 JUNE 2019

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of MARSS Australia Inc., which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible persons' declaration.

In our opinion the financial statements of MARSS Australia Inc. have been prepared in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- i) giving a true and fair view of the Association's financial position as at 30 June 2019 and of its financial performance for the year ended; and
- ii) complying with Australian Accounting Standards to the extent described in Note 1, and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Association in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial statements in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Preparation

We draw attention to Note 1 to the financial statements, which describes the basis of preparation. The financial statements have been prepared for the purpose of fulfilling the Association's financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial statements may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Responsible Persons for the Financial Statements

The responsible persons of the Association are responsible for the preparation of the financial statements that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial statements is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The responsible persons' responsibility also includes such internal control as the responsible persons determine is necessary to enable the preparation of the financial statements that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the responsible persons are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of preparation unless the responsible persons either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

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10/32-36 Martin Place
SYDNEY NSW 2000

PO Box Q188 QVB
SYDNEY NSW 1230

1/185 Morgan Street
WAGGA WAGGA NSW 2650

PO Box 5545
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T: 1300 734 707
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MARSS AUSTRALIA INC.

ABN: 74 370 795 990

INDEPENDENT AUDITOR'S REPORT

FOR THE YEAR ENDED 30 JUNE 2019

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

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MARSS AUSTRALIA INC.

ABN: 74 370 795 990

DETAILED PROFIT AND LOSS STATEMENT

FOR THE YEAR ENDED 30 JUNE 2019

	2019 \$	2018 \$
Income		
Grants and subsidies	1,228,821	1,284,324
Donations	3,297	10,686
Interest received	30,590	32,272
Other income	1,314	14,651
Rental income	-	49,904
Gain on sale of assets	-	14,727
	1,264,022	1,406,564
Less: Expenses		
Accounting fees	1,205	-
Administration and management fees	115,000	115,000
Advertising	951	5,439
Auditor's remuneration	8,500	6,500
Bad debts	782	2,610
Bank charges	66	372
Board and governance expenses	872	834
Business planning and evaluation	-	4,817
Computer expenses	57,557	12,033
Consulting and professional fees	98,198	71,795
Depreciation	33,792	2,442
Donations	3,295	1,126
Employee leave payments	(13,650)	3,153
ERF food vouchers and tickets	41,110	13,611
Event coordination	6,699	6,788
Furniture and fittings	(917)	917
HSS program expenses	(92)	77,368
Information sessions	2,193	1,067
Insurance	14,799	14,752
IT expenses	4,125	1,657
Long service leave	7,289	8,641
Motor vehicle expenses	16,310	22,921
Other employee costs	2,906	3,410
Permits, licences and fees	2,197	9,666
Postage, printing and stationery	11,907	9,217
Program consumables	13,371	14,283
Registration - sporting teams	1,964	5,388
Rent	71,042	52,149
Repairs and maintenance	1,502	12,483
Salaries and wages	609,197	562,848
Short and long-term accommodation expenses	(21,413)	19,988
Staff amenities	3,068	3,348

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MARSS AUSTRALIA INC.

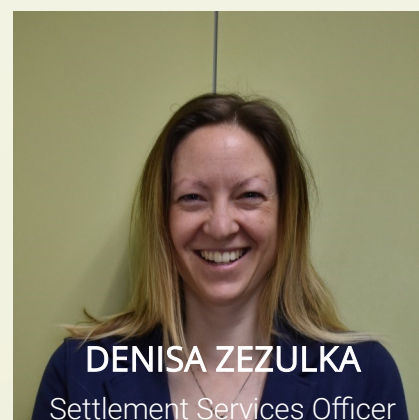
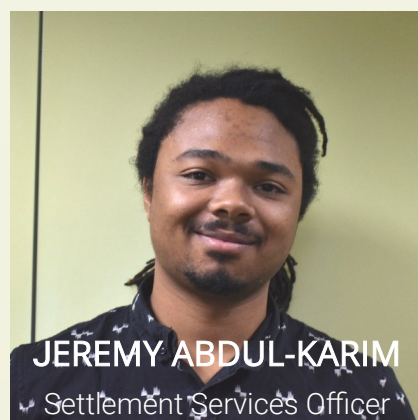
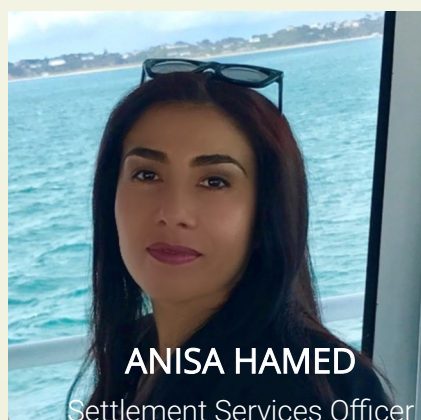
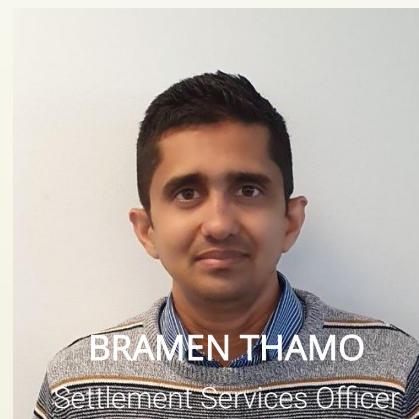
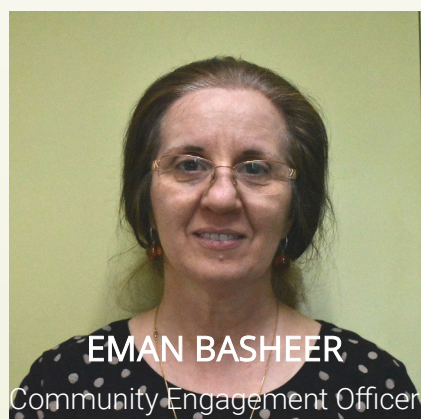
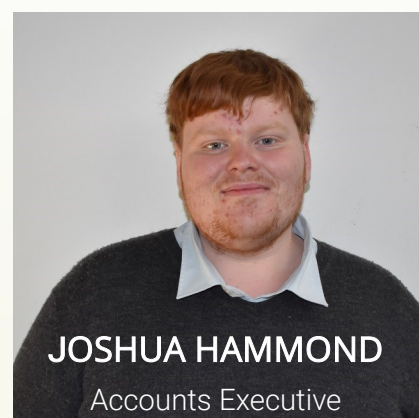
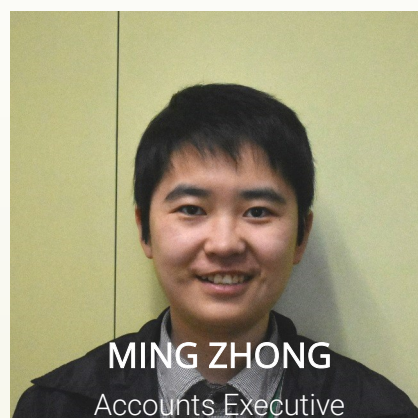
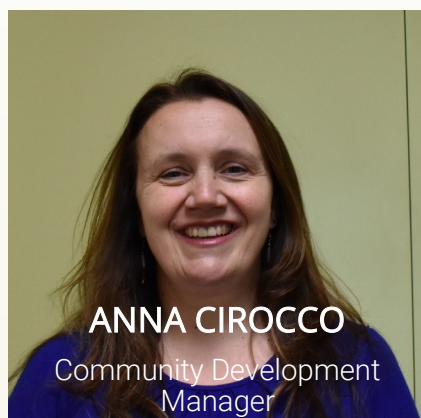
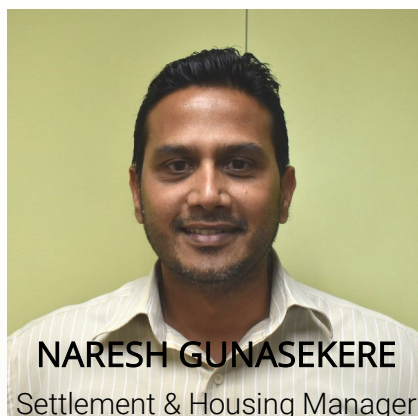
ABN: 74 370 795 990

DETAILED PROFIT AND LOSS STATEMENT

FOR THE YEAR ENDED 30 JUNE 2019

	2019	2018
	\$	\$
Staff training	182	421
Subscriptions	1,850	1,377
Sundry expenses	7,613	15,515
Superannuation	57,400	53,048
Telephone and fax	12,825	15,533
Translating and interpreting	133	4,441
Travel expenses	5,799	3,756
Venue hire	7,253	6,440
Workers compensation	9,342	9,114
Total Expenses	1,196,222	1,176,268
Profit for the year	67,800	230,296

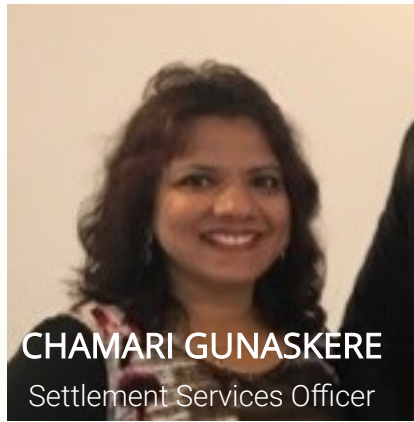
MARSS STAFF





DENG THON

Settlement Services Officer



CHAMARI GUNASKERE

Settlement Services Officer



RICHARD BAKKUM

Outreach Coordinator



ASAVARI DEONATH

Project Officer



LYNNE JOHNSON

Sewing Coordinator



MARSS Staff and MLA Elizabeth Kikkert at International Women's Day

MARSS BOARD & MEMBERS

BOARD OF MANAGEMENT 2017-2019

Andrew Alwast — Chairperson
Raewyn Bastion — Deputy Chair
Steve Taskovski — Treasurer
Mithun Alexander — Secretary
David Ng — Public Officer
Simon Kwan Kit Ng — Committee Member
Juan de la Torre — Committee Member
Hashmat Shafaq — Committee Member
Patricia Mclean — Committee Member
Borhan Uddin Ahmed — Committee Member

MARSS MEMBERS 2018-2019

ACT Elderly Chinese Welfare Society
ACT Hazara Community Inc.
ACT Maori Performing Arts Inc.
ACT Multicultural Council
Ahmadiyya Muslim Association
Australian Karen Organisation — ACT
Australian Maori Cultural School of Dreams
Bangladesh Australia Association Inc.
Bangladeshi Seniors Club, Canberra Inc.
Canberra Academy of Cantonese Opera
Canberra and District Hungarian Cultural Association
Canberra Multicultural Community Forum Inc.
Canberra Saiva Temple
Council of Polish Organisations in the ACT
Hindu Temple and Cultural Centre of ACT Inc.
Integrated Cultures ACT Inc.
Kia Ora Te Whanau Social Club
National Australian Chinese Club Inc.
Sierra Leone Community in Canberra ACT & Regions
Sorooptimist International of Canberra Inc.
South Sudan Australia Community Association ACT

ACKNOWLEDGEMENTS AND THANK YOU

ACT Community Participation Group
ACT Community Services Directorate
ACT Education and Training Directorate
ACT Dental Health
ACT Fire and Rescue
ACT Government Economic Development Directorate
ACT Government Health Directorate
ACT Government Territory and Municipal Services
ACT Libraries
ACT Multicultural Arts
ACT No Waste
ACT Office for Children, Youth and Family Support
ACT Office of Women
ACT Shelter
ACT Chinese Dance Group
Anglicare ACT
Australian Federal Police
Australian Taxation Office
Belconnen Library
Burgmann Anglican School
Brindabella Christian College
Canberra Business Chamber
Canberra Ethnic Community Groups
Canberra Institute of Sport
Canberra Institute of Technology
Capital Football
Care Financial
Centrelink
Companion House
Department of Employment Graduate Fundraising Committee
Department of Home Affairs
Department of Human Services
Department of Social Services
Dickson College
Domestic Violence Crisis Centre
Energy Efficiency Program
Flipout
Gungahlin Child and Family Centre
Gungahlin Library
Havelock Housing Association
Hodgkinson Real Estate

Housing ACT
Islamic School of Canberra
KidSafe
Legal Aid ACT
Martins Property Group
Max Employment
Multicultural Youth Services
National Health Co-op
National Home Doctor Service
National Translating and Interpreting Services
Navitas AMEP
Oxley Court Serviced Apartment
Radford College
Rahula Lodge
Ready Real Estate
Real Estate Institute of ACT
Real Estate Institute of Australia
Red Cross
Relationship Australia
Salvation Army
Scouts ACT
Share the Dignity
Soroptomist International
Sorco Vocational Services Pty Ltd
St John's Resettlement Committee
St Pauls Manuka
St Vincent de Paul
Telstra
Tenancy Advice Bureau
The Smith Family
Tuggeranong Child and Family Centre
Volunteering ACT
Volleyball ACT
West Belconnen Child and Family Centre
Anthony Burgess
Hands Across Australia
Stuart McKellar
St Pauls Anglican Church



CONTACT DETAILS

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EMAIL

info@marss.org.au

WEBSITE

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POSTAL

MARSS, PO BOX 697, Canberra
City, ACT, 2601

HEAD OFFICE

Address: Theo Notaras Multicultural Centre,
Level 2, North Building, 180 London Circuit,
Canberra, ACT, 2601

Opening Hours: Monday to Friday, 9am–5pm

BELCONNEN OFFICE

Address: Belconnen Churches Centre,
Level 3, 54 Benjamin Way, Belconnen,
ACT, 2617

Opening Hours: Monday to Friday

QUEANBEYAN OFFICE

Address: Crawford Centre, 8/166-168,
Crawford St, Queanbeyan, NSW, 2601

Opening Hours: Monday - Friday, 10am - 3pm