

Head Office

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Opening Hours: Monday to Friday, 9am—5pm

Queanbeyan Office

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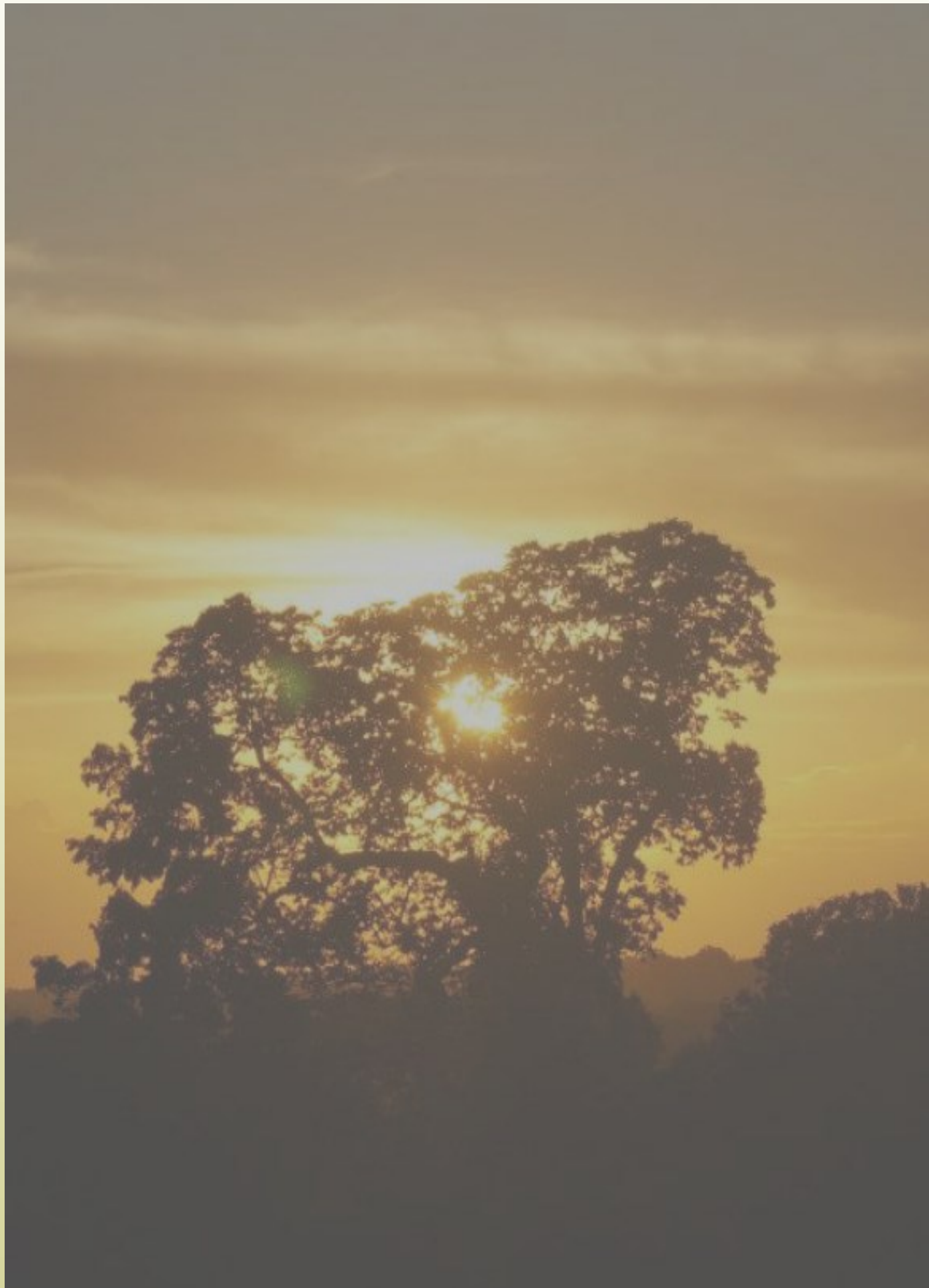


Migrant and Refugee Settlement Services of the ACT Inc. Annual Report 2017—2018



MARSS clients at Cockington Green Gardens, Canberra

Leaders in settlement and related services for migrants, refugees, humanitarian entrants and asylum seekers in the ACT and surrounds.



MARSS Staff 2017-2018



DEWANI BAKKUM
Chief Executive Officer



ANDREW KAZAR
Settlement Services
Officer



NIRAN KARAENI
Settlement Services
Officer



YEPENG WANG
Accountant



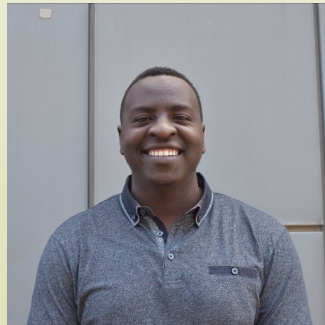
MADHURI SHARMA
Project Manager



SARAH SYKES
Settlement Services
Officer



CHIME DEMA
Settlement Services
Officer



JOSHUA ALEXANDER
Settlement Services
Officer



ASAVARI DEONATH
Administration and
Program Officer



EMMANUEL BOVELL
Administration



**LAUREN WILSON
BYGRAVE**
Administration



LYNNE JOHNSON
Sewing and Craft
Coordinator

Acknowledgements & Thank you

ACT Community Participation Group	Hodgkinson Real Estate
ACT Community Services Directorate	Housing ACT
ACT Education and Training Directorate	Islamic School of Canberra
ACT Dental Health	KidSafe
ACT Fire and Rescue	Legal Aid ACT
ACT Government Economic Development Directorate	Martins Property Group
ACT Government Health Directorate	Max Employment
ACT Government Territory and Municipal Services	National Health Co-op
ACT Libraries	National Home Doctor Service
ACT Multicultural Arts	National Translating and Interpreting Services
ACT No Waste	Navitas AMEP
ACT Office for Children, Youth and Family Support	Oxley Court Serviced Apartment
ACT Office of Women	Radford College
ACT Shelter	Rahula Lodge
ACT Chinese Dance Group	Ready Real Estate
Anglicare ACT	Real Estate Institute of ACT
Australian Federal Police	Real Estate Institute of Australia
Australian Taxation Office	Relationship Australia
Belconnen Library	Salvation Army
Burgmann Anglican School	Scouts ACT
Brindabella Christian College	Share the Dignity
Canberra Business Chamber	Sorco Vocational Services Pty Ltd
Canberra Ethnic Community Groups	St John's Resettlement Committee
Canberra Institute of Sport	St Pauls Manuka
Canberra Institute of Technology	St Vincent de Paul
Capital Football	Telstra
Care Financial	Tenancy Advice Bureau
Centrelink	The Smith Family
Companion House	Tuggeranong Child and Family Centre
Department of Employment Graduate Fundraising Committee	Volunteering ACT
Department of Home Affairs	Volleyball ACT
Department of Human Services	West Belconnen Child and Family Centre
Department of Social Services	Anthony Burgess
Dickson College	Hands Across Australia
Domestic Violence Crisis Centre	Stuart McKellar
Energy Efficiency Program	St Pauls Anglican Church
Gungahlin Child and Family Centre	Denise Higgins
Gungahlin Library	Michael Kollas
Havelock Housing Association	V Ginoska
	Glenda Wadsley
	Lisa DeSantis
	Vidthyany Ananthapavan

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Our History

The Migrant and Refugee Settlement Services of the ACT Inc. (MARSS) was established in 1980, and incorporated in 1983. It is funded largely by the Department of Social Services (DSS) and the ACT Community Services Directorate (CSD). Financial support has also been provided to MARSS by Commonwealth and ACT Governments since 1990.

The MARSS Board of Management is comprised of elected members from Canberra's ethnic communities. MARSS has grown to become a vibrant service-oriented organisation, incorporating programs for refugees and migrants of all ages that assist with English, Education, Employment, welfare, community development programs, casework, referral, advocacy,



Our Clients

Our clients are migrants, refugees and humanitarian entrants who are in the process of settling in the ACT and the surrounding region. MARSS recognises that in providing services to migrants, our organisation is involved in providing information and support to a broad cross-section of community organisations. As such, our relationship with communities as well as Commonwealth, State and Territory Governments is crucial to our success in assisting clients.

MARSS Members 2017-2018

Soroptimist International Club of Canberra Inc.

Kia Ora Te Whanau Social Club

Australian Maori Cultural School of Dreams

ACT Maori Performing Arts Inc.

Council of Polish Organisations in the ACT

Canberra Academy of Cantonese Opera

National Australian Chinese Club Inc.

ACT Hazara Community

Bangladeshi Seniors Club, Canberra Inc.

Integrated Cultures ACT Inc.

Canberra Multicultural Community Forum Inc.

Tamil Senior Citizens Association

Diverse Communities Council of ACT

ACT Multicultural Council

Canberra Saiva Temple

Macedonian Community Organisation

Australian Karen Organisation—ACT

Canberra and District Hungarian Cultural Association

Sierra Leone Community in Canberra ACT & Regions

Board of Management 2017—2019



ANDREW ALWAST
Chairperson



RAEWYN BASTION
Deputy Chair



STEVE TASKOVSKI
Treasurer



MITHUN ALEXANDER
Secretary



DAVID NG
Public Officer



SIMON KWAN KIT NG
Committee Member



JUAN DE LA TORRE
Committee Member



HASHMAT SHAFaq
Committee Member



PATRICIA MCLEAN
Committee Member



BORHAN UDDIN AHMED
Committee Member

Our Mission

Empowering migrants, refugees and humanitarian entrants to enjoy sustainable settlement in the ACT and region in a caring and supportive way.

Our Values

In carrying out our mission, we have established values which help to describe the way we work:

- | | |
|--------------------|------------------------|
| ACCOUNTABILITY | SENSITIVITY |
| OPEN COMMUNICATION | OBJECTIVITY |
| CONFIDENTIALITY | INCLUSIVENESS |
| INTEGRITY | FLEXIBILITY |
| PROFESSIONALISM | CONTINUOUS IMPROVEMENT |
| RESPECT | INNOVATION |

These values help to shape and guide MARSS, whilst also providing an effective way in which to measure the organisation’s success.

Agenda for the Special General Meeting

Time: 5:30pm for a 6:00pm start

Date: Wednesday, 10th of October 2018

Location: Function Hall, Theo Notaras Multicultural Centre

Level 2, North Building

180 London Circuit, Canberra, ACT 2601

1. Welcome and acknowledgement
2. Special Resolution

That the current name of *Migrant and Refugee Settlement Services of the ACT Inc.* be changed to *MARSS Australia Inc.*

3. Close of Meeting

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED ABN: 74 370 795 990

PROFIT AND LOSS ACCOUNT

FOR THE YEAR ENDED 30 JUNE 2018

	2018 \$	2017 \$
Short and long-term accommodation expenses	19,988	183,896
Staff amenities	3,348	3,843
Staff training	421	4,160
Subscriptions	1,377	3,142
Sundry expenses	15,515	13,856
Superannuation	53,048	105,051
Telephone and fax	15,533	20,310
Translating and interpreting	4,441	11,724
Travel expenses	3,756	5,550
Venue hire	6,440	12,799
Workers compensation	9,114	18,175
Total Expenses	1,176,268	2,239,751
Profit for the year	230,296	419,474

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

PROFIT AND LOSS ACCOUNT

FOR THE YEAR ENDED 30 JUNE 2018

	2018 \$	2017 \$
Income		
Grants and subsidies	1,284,324	2,388,909
Donations	10,686	16,756
Interest received	32,272	15,950
Other income	14,651	3,090
Rental income	49,904	234,520
Gain on sale of assets	14,727	-
	<u>1,406,564</u>	<u>2,659,225</u>
Less: Expenses		
Administration and management fees	115,000	115,642
Advertising	5,439	4,238
Auditor's remuneration	6,500	10,750
Bad debts	2,610	2,358
Bank charges	372	2,270
Board and governance expenses	834	670
Business planning and evaluation	4,817	-
Computer expenses	12,033	9,498
Consulting and professional fees	71,795	9,869
Depreciation	2,442	6,165
Donations	1,126	25,926
Employee leave payments	3,153	10,962
ERF food vouchers and tickets	13,611	16,541
Event coordination	6,788	12,064
Furniture and fittings	917	1,018
HSS program expenses	77,368	347,066
Information sessions	1,067	1,793
Insurance	14,752	15,642
Interest paid	-	151
IT expenses	1,657	18,021
Long service leave	8,641	17,532
Motor vehicle expenses	22,921	31,712
Other employee costs	3,410	(8,205)
Permits, licences and fees	9,666	1,167
Postage, printing and stationary	9,217	13,200
Program consumables	14,283	10,182
Registration - sporting teams	5,388	14,809
Rent	52,149	43,379
Repairs and maintenance	12,483	12,138
Salaries and wages	562,848	1,110,687

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Agenda for the Thirty Seventh Annual General Meeting

Time: 6pm for a 6:30pm start

Date: Wednesday, 10th of October 2018

Location: Function Hall, Theo Notaras Multicultural Centre

Level 2, North Building

180 London Circuit, Canberra, ACT 2601

1. Welcome and acknowledgement
2. Minutes of the 36th Annual General Meeting
3. Business Arising out of minutes of the Thirty Sixth Annual General Meeting
4. Annual Report by the Chair
5. Audited Annual Financial report presented by the Treasurer
6. Appointment of Auditor for 2018—2019
7. Other business
8. Close of Meeting

Minutes of the Thirty Sixth Annual General Meeting

Date: Wednesday 4 October 2017

Venue: Theo Notaras Multicultural Centre

Opened: 6.14pm

1. Welcome by Chair Andrew Alwast

Open and welcome by Chair Andrew. A quorum was declared.

Acknowledged that we are on the land of the Ngunnawal people and express our respects to elders past and present.

This is election night for the MARSS board. The Chairperson's Report is in the Annual Report book.

We have had a good team for the past term of office and I want to thank all members of the office staff of MARSS for their hard work and contribution for the last year.

Thank you all for coming, as you are aware, we are all disappointed the Department of Social Services did not extend our last contract for settlement services after a 5 year term. MARSS has had to reduce its staffing by ½ and struggling with fewer staff and not as much work or responsibility.

2. Minutes of the 35th AGM held 5 October 2016

The minutes were printed on pages 7-8 of the Annual Report Book 2017.

Thanks to the staff and board members.

Motion: That the minutes of the 35th AGM be confirmed.

Moved: David Simon

Seconded: Raewyn Bastion

CARRIED

3. Business Arising from Minutes

Nil

4. Audited Annual Financial Report presented by the Treasurer

The Financial Report is printed on pages 26-41 of the Annual Report Book 2017.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

DISCLAIMER

FOR THE YEAR ENDED 30 JUNE 2018

The additional financial data presented on pages 18 to 19 is in accordance with the books and records of the Association which have been subjected to the auditing procedures applied in our statutory audit of the Association for the year ended 30 June 2018. It will be appreciated that our statutory audit did not cover all details of the additional financial data. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Migrant and Refugee Settlement Services of the ACT Incorporated) in respect of such data, including any errors or omissions therein however caused.

National Audits Group Pty Ltd
Authorised Audit Company



Steven J Watson
Managing Director

Dated 18 September 2018

Wagga Wagga

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

INDEPENDENT AUDITOR'S REPORT

FOR THE YEAR ENDED 30 JUNE 2018

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

National Audits Group Pty Ltd
 Authorised Audit Company



Steven J Watson
 Managing Director

Dated 18 September 2018

Wagga Wagga

Treasurer Steve advised that the auditor is doing a great job.

Motion: That the Treasurer's Report be Adopted.

Moved: Juan de la Torre Seconded: Hashmat Shafaq **CARRIED**

5. Appointment of Auditor for 2017/2018

The Treasurer advised the current auditors are doing a great job and recommended using the same auditors for the next year.

Motion: That MARSS continue with the current auditor for 2017/2018.

Moved: Steve Taskovski Seconded: Juan de la Torre **CARRIED**

6. Other Business

Discussion on the contract that MARSS missed out on from the Department of Social Services. Juan de la Torre asked if there was an explanation given to help understand what happened. Chair Andrew advised MARSS was given no face-to-face explanation. A letter was received in September which just advised the outcome. The contract had been awarded to a much bigger organisation. Further discussion on why the contract was not chosen based on performance. Chair Andrew advised that the Department had given an obligation to give a briefing on why MARSS was not chosen, but this has not been done to date, and the Chair is having problems pinning the Department down to make an appointment. The Department has acknowledged that MARSS has done a good job for the past five years, but it suited the Department to go with someone else. MARSS was competing against International Organisations like Red Cross.

7. Elections for 2017-2019 MARSS Board of Management

Returning Officer Kanti Jinna officiated over the elections.

Congratulations to the outgoing committee for doing a fantastic job and for what you have been doing for the community. A lot of work doing above and beyond community expectations.

12 nominations were received, but one nomination has been deemed invalid according to the rules of the Constitution (nomination from Muhammad Raza from the ACT Hazara Community Inc.). All other nominations have been submitted by qualified and paid members of organisations so all valid.

Ballots given to organisations that are eligible to vote. No proxies will be accepted.

With 11 nominations and 10 vacancies, a ballot was conducted. Results of elections:

- Andrew Alwast—Council of Polish Organisation Inc.

- Mithun Alexander—ACT Multicultural Council Inc.
- Patricia McClean—Kia Ora Te Whenua Inc.
- Steve Taskovski—Macedonian Community Organisation
- David Ng—National Australian Chinese Club Inc.
- Juan de la Torre—Diverse Community Council of ACT
- Simon Kwan Kit Ng—Canberra Academy of Cantonese Opera
- Raewyn Bastion—ACT Maori Performing Arts Inc.
- Christine Shaw—Australian New Zealand Maori School of Dreams Inc.
- Borhan Uddin Ahmed—Bangladesh Seniors Club
- Jayanti Gupta—Integrated Cultures ACT Inc.

Unelected was Jayanti Gupta from Integrated Cultures ACT Inc.

Voting papers will be taken to the CEO's office and destroyed after 14 days.

The new Board then retired and selected the new executive committee.

New Executive Committee for 2017-2019 was announced.

- Chair—Andrew Alwast
- Deputy Chair—Raewyn Bastion
- Treasurer—Steve Taskovski
- Secretary—Mithun Alexander
- Public Officer—David Ng

Chair Andrew moved an official vote of thanks to the Returning Officer for his effective and efficient role – motion was carried by applause.

8. Meeting closed: 7.15pm.



MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

INDEPENDENT AUDITOR'S REPORT

FOR THE YEAR ENDED 30 JUNE 2018

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Migrant and Refugee Settlement Services of the ACT Incorporated, which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible persons' declaration.

In our opinion the financial statements of Migrant and Refugee Settlement Services of the ACT Incorporated have been prepared in accordance with the Australian Charities and Not-for-profits Commission Act 2012, including:

- giving a true and fair view of the Association's financial position as at 30 June 2018 and of its financial performance for the year ended; and
- complying with Australian Accounting Standards to the extent described in Note 1, and the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Association in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial statements in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Preparation

We draw attention to Note 1 to the financial statements, which describes the basis of preparation. The financial statements have been prepared for the purpose of fulfilling the Association's financial reporting responsibilities under the Australian Charities and Not-for-profits Commission Act 2012. As a result, the financial statements may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Responsible Persons for the Financial Statements

The responsible persons of the Association are responsible for the preparation of the financial statements that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial statements is appropriate to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012. The responsible persons' responsibility also includes such internal control as the responsible persons determine is necessary to enable the preparation of the financial statements that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the responsible persons are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of preparation unless the responsible persons either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED
ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018

	2018 \$	2017 \$
12 EMPLOYEE BENEFITS		
CURRENT		
Long service leave	1,806	4,647
Annual Leave provision	32,460	41,817
	<u>34,266</u>	<u>46,464</u>

13 CONTINGENCIES
In the opinion of the Committee, the Association did not have any contingencies at 30 June 2018 (30 June 2017: None).

14 CASH FLOW INFORMATION
Reconciliation of net income to net cash provided by operating activities:

Profit for the year	230,296	419,474
Adjustments for:		
- depreciation	2,442	6,165
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	2,195	23,068
- (increase)/decrease in other assets	127,551	(22,587)
- increase/(decrease) in trade and other payables	(9,218)	(29,718)
- increase/(decrease) in other liabilities	13,184	(50,877)
- increase/(decrease) in employee benefits	(12,198)	10,655
Cashflows from operations	<u>354,252</u>	<u>356,180</u>

RESPONSIBLE PERSONS' DECLARATION
FOR THE YEAR ENDED 30 JUNE 2018

The responsible persons declare that in the responsible persons' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the Australian Charities and Not-for-profits Commission Act 2012.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Regulation 2013.

Responsible person Responsible person

Dated 18 September 2018

13 14

Chairperson's Report



Dear friends

Thank you for attending this year's MARSS Annual General Meeting.

On behalf of the MARSS Board, I take this opportunity to thank you all for your continued support during the last financial year.

It was unfortunate that MARSS was not successful in the HSP tender but MARSS was successful in obtaining a number of grants from the Federal and ACT governments for new programs designed to assist all migrants, refugees, humanitarian entrants and asylum seekers to help them settle in ACT and the surrounding regions.

MARSS Board has recently taken the decision to reduce the MARSS membership fee from \$20.00 to \$5.00. The communities were advised of the change in fees in our recent newsletter.

MARSS needs your support to continue its activities and I trust you and your organisations will do everything possible to assist our mutual organisation during the coming years.

I take this opportunity to sincerely thank all the MARSS staff, particularly Ms Dewani Bakkum as the CEO of MARSS, for her dedication and commitment to this organisation, volunteers and the Board members for their time, effort and assistance during the past year and look forward to your continuing support during the next twelve months.

Andrew Alwast

Andrew Alwast OAM
Chairperson



Chief Executive Officer's Report

It is with great pleasure that I present my report to the Migrant and Refugee Settlement Services of the ACT Inc. (MARSS) Annual General Meeting of 2017-18.

The past year has been one of significant transition and some challenges for MARSS. This reflects broad changes to government settlement policy, which has affected local and community based migrant and refugee settlement service providers across Australia. We were disappointed in not being successful for the Humanitarian Settlement Program tender, an on arrival settlement service we have proudly delivered for the past seven years. However, as always, MARSS has faced this challenge head on and has adapted it's service delivery to take advantage of emerging opportunities and build a great relationship with the HSP provider in our region, the Red Cross.

Over the past year we have been successful in obtaining grant funding from the Commonwealth and ACT Governments to continue to support our excellent programs such as our Road Ready Driving Course, our new Community Leadership Program, and our English classes (to name a few). The programs form part of our innovative community development, youth education and social programs, social activities and special events that ensure clients have access to all the opportunities and assistance they need to help make Canberra their home. The programs complement our delivery of the Settlement Grants Program and Migrant Support Services through which we provide information, casework, referrals and advocacy all migrants, refugees, humanitarian entrants and asylum seekers in our region.

Through this past year of changes MARSS has maintained its focus on ensuring that our clients are provided with efficient, effective and high quality services to meet all their settlement needs. We are always looking for new ways to create and provide the services our clients want and need - to further develop our 'one stop shop' settlement hub. We continue to maintain strong working relationships with key settlement and mainstream agencies across our region to ensure the best possible service outcomes for our clients.

MARSS has had approximately 9000 formal contacts with our client base to provide individual assistance in the past twelve months, as well as daily informal interactions where we play a significant role in bringing migrant community groups together. MARSS remains a key source of support and information for culturally and linguistically diverse people in the ACT.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

	2018 \$	2017 \$
9 PROPERTY, PLANT AND EQUIPMENT		
NON-CURRENT		
Plant and equipment		
At cost	13,446	29,534
Accumulated depreciation	(8,247)	(26,843)
Total plant and equipment	5,199	2,691
Motor vehicles		
At cost	66,638	107,587
Accumulated depreciation	(66,638)	(107,587)
Total motor vehicles	-	-
	5,199	2,691
10 OTHER ASSETS		
CURRENT		
Prepayments	20,458	12,597
Accrued income	15,052	150,464
	35,510	163,061
NON-CURRENT		
Bond paid	2,700	3,370
11 TRADE AND OTHER PAYABLES		
CURRENT		
Trade payables	15,037	24,641
GST payable/(receivable)	(563)	14,606
Accrued wages	4,885	7,350
Accrued expenses	37,125	8,335
PAYG payable	11,228	21,998
	67,712	76,930

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED
ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018

6	CASH AND CASH EQUIVALENTS		2018	2017
		Note	\$	\$
	CURRENT			
	Cash on hand		202	873
	Cash at bank		595,278	733,272
			<u>595,480</u>	<u>734,145</u>
	Reconciliation of cash			
	Cash and Cash equivalents reported in the statement of cash flows are reconciled to the equivalent items in the statement of financial position as follows:			
	Cash and cash equivalents		595,480	734,145
	Other financial assets	8	1,100,000	612,033
			<u>1,695,480</u>	<u>1,346,178</u>
7	TRADE AND OTHER RECEIVABLES			
	CURRENT			
	Trade receivables		8,324	7,239
	Provision for impairment		(6,996)	(4,386)
			<u>1,328</u>	<u>2,853</u>
	The carrying value of trade receivables is considered a reasonable approximation of fair value due to the short-term nature of the balances.			
8	OTHER FINANCIAL ASSETS			
	CURRENT			
	Term deposits		<u>1,100,000</u>	<u>612,033</u>

This year MARSS had the pleasure of hosting several community events including International Women’s Day, Harmony Sports Day and World Refugee Day. We also partnered with the Social Justice Advocates of the Sapphire Coast to organise an excursion for 12 newly arrived families who are current clients of MARSS. I was pleased to be able to share these experiences with our clients and am happy to announce the planning of a similar trip next year. As the Chair of the Settlement Council of Australia, I was also pleased to attend the UNHCR Annual Tripartite Consultations on Resettlement in Geneva, and to bring back a range of international perspectives to settlement policy in from developed and developing nations.

I would like to thank the Australian Government Department of Social Services, the ACT Community Services Directorate, the ACT Community Participation Group, Active Canberra and Skills Canberra, for their continued funding and support through the last 12 months. I would also like to thank all the individuals who have donated generously through the MARSS Website, and the businesses and community groups around Canberra that continue to support us.

A big thank you to all of our staff and volunteers for their dedication and passion in delivering our high quality settlement programs and services. It is through our staff that we are able to maintain our flexible and client-centred approach which assists clients in becoming self-reliant members of the community. I would also like to thank our Board of Management, especially Andrew Alwast the Chairperson, for their guidance and support.

I look forward to working with our staff, board, volunteers and key stakeholders to continue to deliver high quality settlement services to all of our clients, and to serve the needs of the migrant and refugee community.



Dewani Bakkum
Chief Executive Officer



MARSS Services

MARSS offers a range of settlement services to the new and emerging migrant, refugee, humanitarian entrant and asylum seeker community of Canberra.

The following pages will take you through our various programs for the last financial year. Each section will provide you with an in depth detail about the clients who accessed services, and the various projects that each program offered to our clients to facilitate their successful settlement in Canberra and the surrounds.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

3 CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The Committee make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances. These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

Key estimates - impairment of property, plant and equipment

The Association assesses impairment at the end of each reporting period by evaluating conditions specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Key estimates - provisions

As described in the accounting policies, provisions are measured at management's best estimate of the expenditure required to settle the obligation at the end of the reporting period. These estimates are made taking into account a range of possible outcomes and will vary as further information is obtained.

Key estimates - receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectible. The impairment provision is based on the best information at the reporting date.

	2018	2017
	\$	\$
4 REVENUE AND OTHER INCOME		
Donations	10,686	16,756
Gain on Sale of Assets	14,727	-
Grants and subsidies	1,284,324	2,388,909
Interest received	32,272	15,950
Other income	14,651	3,090
Rental income	49,904	234,520
	<u>1,406,564</u>	<u>2,659,225</u>

5 AUDITORS' REMUNERATION

Remuneration of the auditor National Audits Group Pty Ltd, for the:

- audit and preparation of the financial statements	6,500	10,750
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The auditor's remuneration is recognised as an expense in the year the services were provided. Therefore, the amount recognised as an expense during the year ended 30 June 2017 represents the 30 June 2016 remuneration and the amount recognised as an expense during the year ended 30 June 2018 represents the 30 June 2017 remuneration and part of the 30 June 2018 remuneration.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(f) Financial instruments

Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturity. Investments are classified as held-to-maturity if it is the intention of the Association's management to hold them until maturity.

Held-to-maturity investments are subsequently measured at amortised cost using the effective interest method, with revenue recognised on an effective yield basis. In addition, if there is objective evidence that the investment has been impaired, the financial asset is measured at the present value of estimated cash flows. Any changes to the carrying amount of the investment are recognised in profit or loss.

Financial liabilities

Financial liabilities are classified as either financial liabilities 'at fair value through profit or loss' or other financial liabilities depending on the purpose for which the liability was acquired.

The Association's financial liabilities include borrowings, trade and other payables, which are measured at amortised cost using the effective interest rate method.

Impairment of financial assets

At the end of the reporting period the Association assesses whether there is any objective evidence that a financial asset or group of financial assets is impaired.

Impairment on receivables is reduced through the use of an allowance account, all other impairment losses on financial assets at amortised cost are taken directly to the asset.

Subsequent recoveries of amounts previously written off are credited against other expenses in profit or loss.

(g) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, cash at bank and short-term deposits which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(h) Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(i) Provision for long service leave

The Association does not bring to account the long-service leave liability owing to its employees at year end as it pays the Australian Capital Territory Long Service Leave Authority four installments during the year to hold and maintain the liability.

(j) Economic dependence

The funding deed between the Association and the Department of Social Services for the Humanitarian Settlement Program (HSP), expired on 27 October 2017 and was not renewed. The funding provided from this deed was a significant portion of the Association's annual revenue. Since the expiry of the HSP funding deed, the Association has been seeking new funding opportunities to compensate for the reduced revenue stream.

Settlement Grant Services

16

Migrant Support Services

18

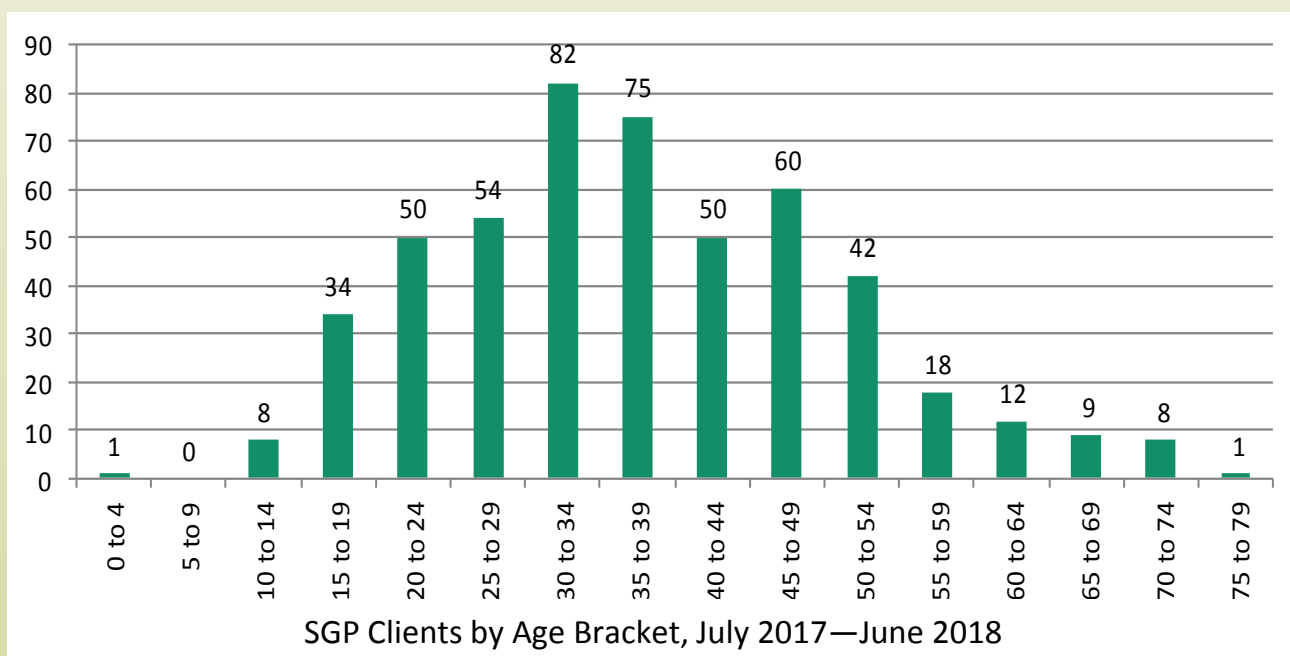
Community Development Programs

19

Settlement Grants Program (SGP)

The Settlement Grants Program (SGP) provides casework, referral and advocacy services to migrants, refugees and humanitarian entrants in the ACT to achieve sustainable settlement outcomes. The clients of SGP are taken through their settlement journey through the provision of flexible, client centred casework, advocacy, appropriate referrals to community and mainstream public sector service providers. This service also provided life skills information sessions and community consultations. During the 2017-18 financial year SGP caseworkers assisted a total of 489 clients.

The program also focuses on specialised casework and advocacy sessions for youth ranging from 15- 24 years. This service type includes but is not limited to: building capabilities in employment, education and leadership; homework support; and fostering connections with the community.



The community coordination and development program in SGP is targeted at assisting newly arrived clients to make social connections and integrate into the community successfully. It also assists clients and their communities to gain knowledge and skills to become independent. The activities under this program include leadership and mentoring activities, linking with mainstream services, working in partnership with local communities to provide a welcoming environment for new arrivals and other related activities designed towards their sustainable settlement in Australia. Some of the community development programs include Sewing and Craft, and Job Preparation.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(e) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for nil or nominal consideration have been recorded at the acquisition date fair value.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the assets useful life to the Association, commencing when the asset is ready for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Plant and Equipment	20%
Motor Vehicles	25 - 33%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

(f) Financial instruments

Financial instruments are recognised initially using trade date accounting, i.e. on the date that the Association becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).

Financial Assets

Financial assets are divided into the following categories which are described in detail below:

- receivables; and
- held-to-maturity investments.

Financial assets are assigned to the different categories on initial recognition, depending on the characteristics of the instrument and its purpose. A financial instrument's category is relevant to the way it is measured and whether any resulting income and expenses are recognised in profit or loss or in other comprehensive income.

All income and expenses relating to financial assets are recognised in the statement of profit or loss and other comprehensive income in the 'finance income' or 'finance costs' line item respectively.

Receivables

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise principally through the provision of goods and services to customers but also incorporate other types of contractual monetary assets.

After initial recognition these are measured at amortised cost using the effective interest method, less provision for impairment. Any change in their value is recognised in profit or loss.

The Association's trade and other receivables fall into this category of financial instruments.

In some circumstances, the Association renegotiates repayment terms with customers which may lead to changes in the timing of the payments, the Association does not necessarily consider the balance to be impaired, however assessment is made on a case-by-case basis.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED
ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(c) Revenue and other income

Grant revenue

Grant revenue is recognised in the statement of profit or loss and other comprehensive income when the entity obtains control of the grant, it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

Migrant and Refugee Settlement Services of the ACT Incorporated receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the statement of profit or loss and other comprehensive income.

Donations

Donations are recognised as revenue when received.

Interest revenue

Interest is recognised using the effective interest method.

Rendering of services

Revenue in relation to rendering of migrant and refugee support services is recognised depending on whether the outcome of the services can be estimated reliably. If the outcome can be estimated reliably then the stage of completion of the services is used to determine the appropriate level of revenue to be recognised in the period.

If the outcome cannot be reliably estimated then revenue is recognised to the extent of expenses recognised that are recoverable.

Rental income

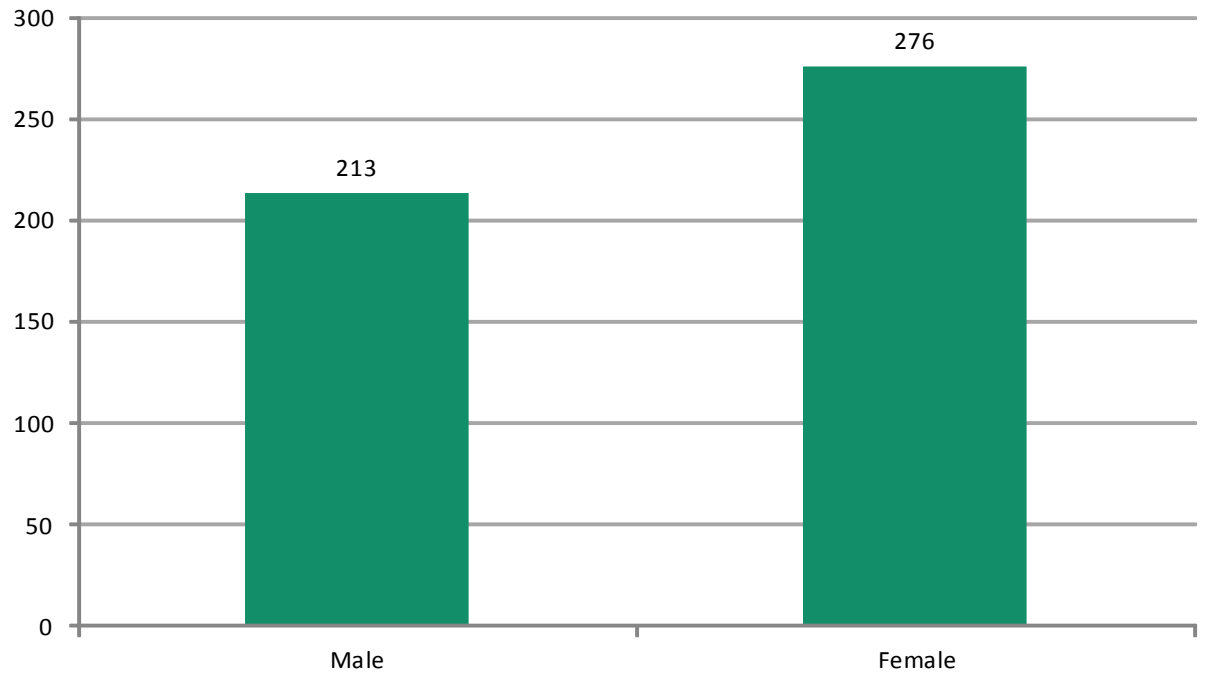
Rental property and rental accommodation revenue is recognised on a straight-line basis over a period of the lease term so as to reflect a constant periodic rate of return on the net investments.

(d) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST.

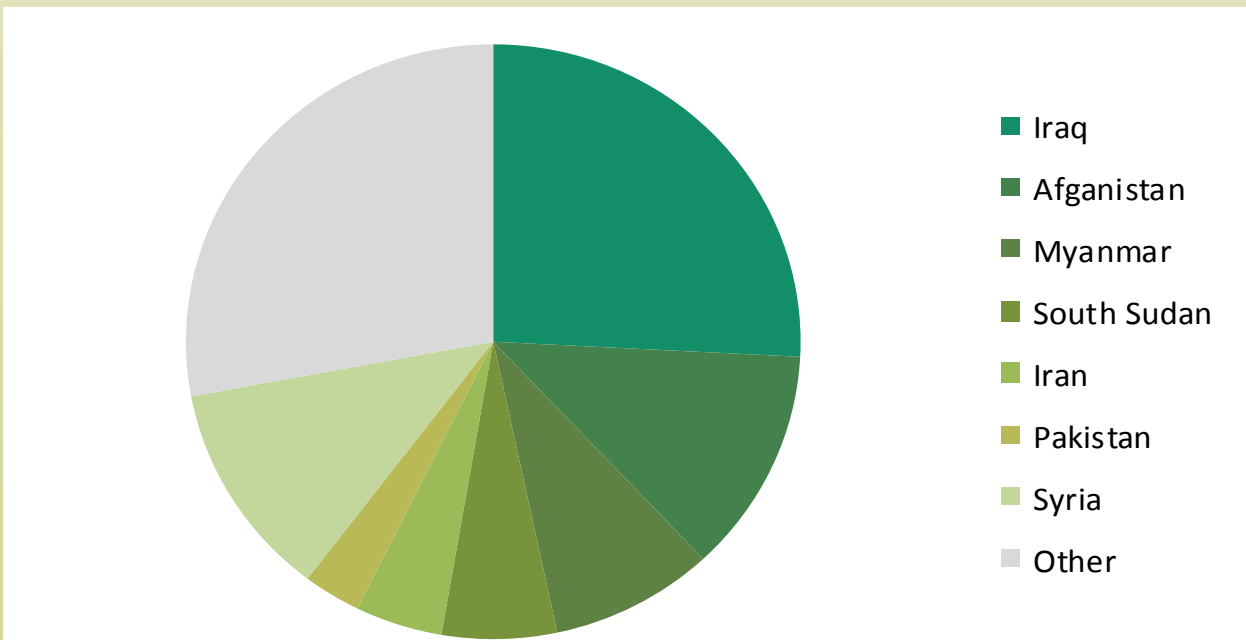
Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.



SGP Clients by Gender, July 2017—June 2018

The MARSS Sewing and Craft class continues to be very popular, attracting a significant number of women from diverse multicultural background – some of which are highly skilled and others who are simply passionate about sewing and learning new techniques and making friends.

Job preparation training in collaboration with relevant service providers to provide information on job seeking services, training and educational opportunities for SGP eligible clients continued to be a popular program with 163 clients registered. Participants are matched with mentors to assist them with their job search.

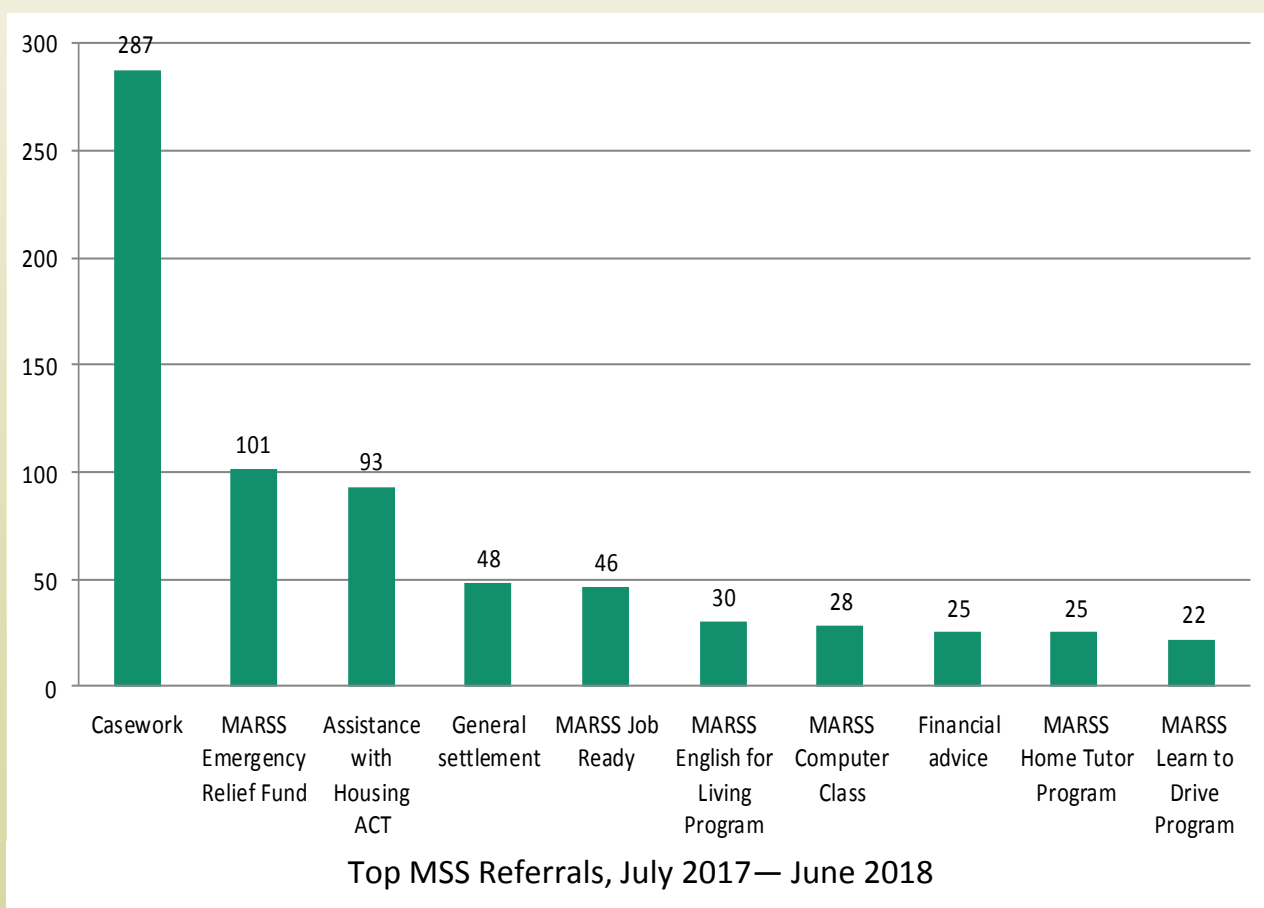


SGP Clients by Country of Origin (top 7), July 2017— June 2018

Migrant Support Services (MSS)

Migrant Support Services (MSS) provides settlement services to migrants, refugees and asylum seekers living in the ACT and region. MSS is funded by the ACT Community Services Directorate. This program assists clients who still require limited settlement supports as an ongoing process and are not eligible for assistance under the Settlement Grants Program (SGP).

MSS provides limited casework, referral and advocacy services to clients to achieve their ongoing settlement goals. The clients of MSS are assisted through the provision of flexible, client centred casework, appropriate referrals to community and mainstream public sector service providers. 35 clients also participated in 2 life skills information services where presentations were given by the Domestic Violence Crisis Service and Child and Family Centre.



MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

The financial statements cover Migrant and Refugee Settlement Services of the ACT Incorporated as an individual entity. Migrant and Refugee Settlement Services of the ACT Incorporated is a not-for-profit Association, incorporated in the Australian Capital Territory under the Associations Incorporation Act 1991 (ACT), the Australian Charities and Not-for-profits Commission Act 2012 and the Australian Charities and Not-for-profits Commission Regulation 2013.

The principal activities of the Association for the year ended 30 June 2018 were to provide support to migrants and refugees in the Canberra and surrounding regions.

The functional and presentation currency of Migrant and Refugee Settlement Services of the ACT Incorporated is Australian dollars (\$AUD) and all amounts have been rounded to the nearest dollar.

1 BASIS OF PREPARATION

In the Committee's opinion the Association is not a reporting entity since it is unlikely users of the financial statements are not able to command the preparation of reports tailored to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the Associations Incorporation Act 1991 (ACT), the Australian Charities and Not-for-profits Commission Act 2012 and the Australian Charities and Not-for-profits Commission Regulations 2013.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 Presentation of Financial Statements, AASB 107 Statement of Cash Flows, AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors and AASB 1054 Australian Additional Disclosures.

2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(a) Income Tax

The Association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

(b) Leases

Lease payments for operating leases, where substantially all of the risks and benefits remain with the lessor, are charged as expenses on a straight-line basis over the life of the lease term.

The Association has entered in to two (2) operating leases for their offices located at:

- Room 1, Level 2, Theo Notaras Multicultural Centre, 180 London Circuit Canberra ACT 2601; and
- Shop 8, 166-168 Crawford Street, Queanbeyan NSW 2620.

The lease of the Theo Notaras Multicultural Centre premises commenced 1 May 2018 and expires 31 December 2018. The lease agreement contains an option of four (4) one (1) year renewal periods. Rental outgoings are payable monthly with the license fee being reviewed annually in accordance with the community rate determined by the Licensor.

The lease of the premises located Shop 8, 166-168 Crawford Street, Queanbeyan NSW 2620, commenced 9 February 2018 and expires 8 February 2019. The lease agreement does not contain an option to extend the lease for any further term. Rental outgoings are payable on a monthly basis.

(c) Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Association and specific criteria relating to the type of revenue as noted below, has been satisfied.

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED
ABN: 74 370 795 990

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2018

	2018 \$	2017 \$
Retained earnings at the beginning of the year	1,374,610	955,136
Profit for the year	230,296	419,474
Retained earnings at the end of the year	1,604,906	1,374,610

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2018

	Note	2018 \$	2017 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		204,987	254,849
Receipt from grants		1,284,324	2,388,909
Payments to suppliers and employees		(1,182,058)	(2,303,377)
Interest received		32,272	15,950
Interest paid		-	(151)
Net cash provided by operating activities	14	<u>339,525</u>	<u>356,180</u>
CASH FLOWS FROM INVESTING ACTIVITIES:			
Proceeds from disposal of assets		14,727	-
Purchase of property, plant and equipment		(4,950)	-
Net cash used in investing activities		<u>9,777</u>	<u>-</u>
Net increase in cash and cash equivalents held		349,302	356,180
Cash and cash equivalents at beginning of year		1,346,178	989,998
Cash and cash equivalents at end of financial year	6	<u>1,695,480</u>	<u>1,346,178</u>

The accompanying notes form part of these financial statements.

4

The accompanying notes form part of these financial statements.

5

Community Development Programs

The community development program is an important component in the settlement services MARSS provides to the migrant and refugee community. The activities under this program assist communities to gain skills and social connections to integrate into Canberra society successfully. Some of the programs MARSS delivers are:

English for Living:

MARSS offers free English classes to clients of all ages from culturally and linguistically diverse backgrounds who are not attending CIT or Navitas. Our clients are provided with the opportunity to learn English in an informal and friendly setting. MARSS endeavours to meet the needs of both new arrivals that are waiting to begin their AMEP classes and others who have completed their studies and want to continue learning. Our volunteer English teachers dedicate their time and expertise to allow for successful and positive learning. This program in particular has proven to be of real benefit to as it allows for like-minded clients to challenge themselves whilst developing friendships along the way.

Computer Class:

MARSS continues to regularly run a 6 week computer course for all clients who are interested to learn the basic computer skills including using the internet, email, the Microsoft suite and Facebook.

Road Ready Program:

MARSS Road Ready Program organized a series of lessons teaching clients the ACT road rules in preparation for their Learners (L) knowledge test which was completed in the final lesson. Interpreters were provided by MARSS where required and lessons were taught in a culturally sensitive manner. Clients undertaking the Road Ready Program are also provided with a handy information and guide book, the MARSS Safe Driving Booklet, to assist them with their practical lessons.

Learn to Drive:

MARSS offers discounted driving lessons through a partnership with an accredited driving school to clients holding a learners license work toward their provisional license.

Volunteering Program:

MARSS has a very active general volunteering program for members of the community who want to give back to their community. Volunteer tasks included assisting clients across all programs offered at MARSS. Volunteers had appropriate training and a Working with Vulnerable People's check.

Singing and Dancing:

MARSS has been holding singing and dancing program weekly on Thursdays for migrant and refugee women to help improve their English, coordination, and to keep fit.

Sewing and Craft:

The program is for migrants and refugees women to come together and learn the art of sewing and other craft skills, as well as learn about entrepreneurial opportunities that they can undertake with the new skills that they have learnt.

Registered Training Organisation:

MARSS offered nationally recognised vocational education and training courses in Certificates II and Certificate III in Individual Support in 2017. The RTO program assisted clients with securing and obtaining employment pathways into further education and training.

Job Ready Program:

This program provides a pathway for migrants and refugees to obtain jobs or pursue training suited to their qualifications and work experience. Under the pathway, job seekers are referred to MARSS’ English for Employment Program, courses provided by registered training organisations, or to the Office of Multicultural Affairs—ACT Government to have their tertiary qualifications assessed. The Program includes a series of cultural awareness sessions and job ready seminars, aimed at enhancing the employment prospects of migrants and refugees. Clients are assisted with resume preparation, interview preparation, follow up with the employer and the client, cultural awareness training, workplace health and safety training, understanding Australian workplace rights and responsibilities, and work experience. In the 2017-2018 financial year, the Job Ready program had 163 clients.



MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED

ABN: 74 370 795 990

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2018

	Note	2018 \$	2017 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	595,480	734,145
Trade and other receivables	7	1,328	2,853
Other financial assets	8	1,100,000	612,033
Other assets	10	35,510	163,061
TOTAL CURRENT ASSETS		1,732,318	1,512,092
NON-CURRENT ASSETS			
Property, plant and equipment	9	5,199	2,691
Other assets	10	2,700	3,370
TOTAL NON-CURRENT ASSETS		7,899	6,061
TOTAL ASSETS		1,740,217	1,518,153
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	11	67,712	76,930
Employee benefits	12	34,266	46,464
Amounts received in advance		33,333	20,149
TOTAL CURRENT LIABILITIES		135,311	143,543
TOTAL LIABILITIES		135,311	143,543
NET ASSETS		1,604,906	1,374,610
EQUITY			
Retained earnings		1,604,906	1,374,610
TOTAL EQUITY		1,604,906	1,374,610

The accompanying notes form part of these financial statements.

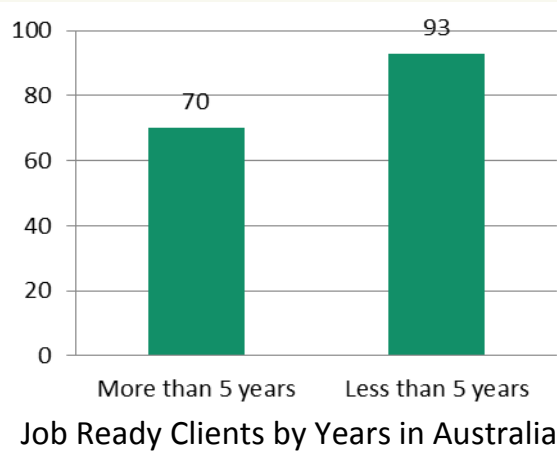
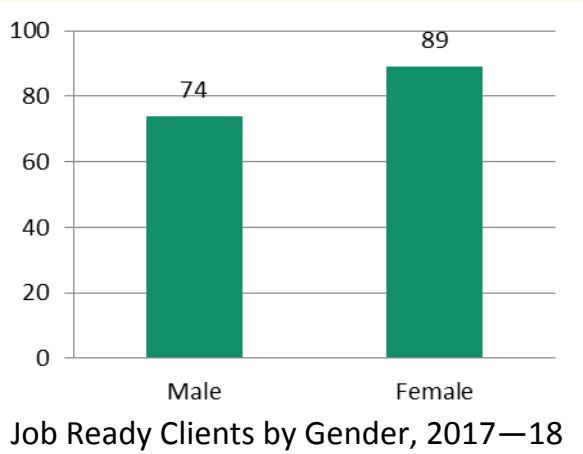
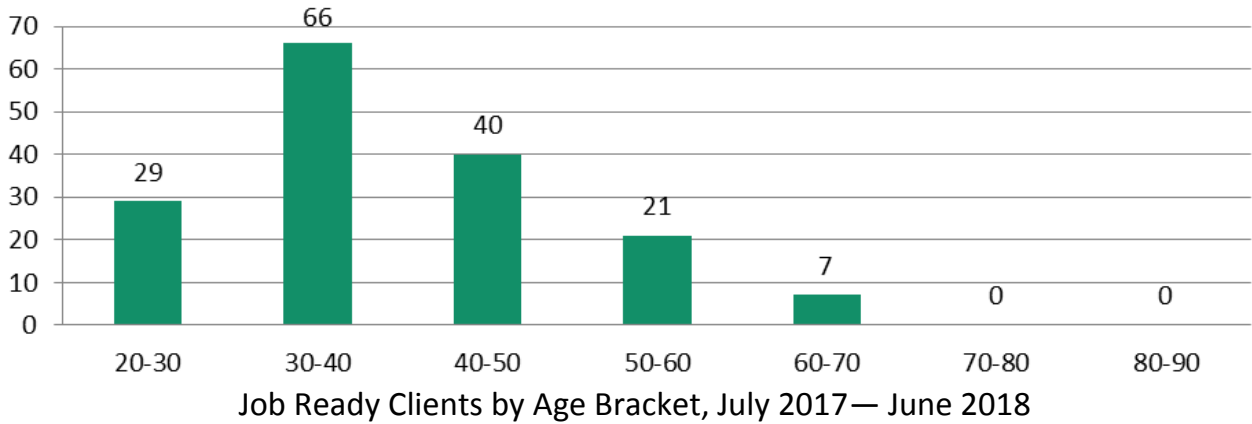
MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED
ABN: 74 370 795 990

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

FOR THE YEAR ENDED 30 JUNE 2018

	Note	2018 \$	2017 \$
Revenue	4	1,406,564	2,659,225
Accounting		(13,690)	(10,797)
Auditors remuneration		(6,500)	(10,750)
Bad debts expense		(2,610)	(2,408)
Consultancy fees		(51,167)	(9,635)
Depreciation		(2,442)	(6,165)
Employee benefits		(660,707)	(1,255,336)
Insurance expense		(14,752)	(15,642)
Management fees		(115,000)	(115,642)
Motor vehicle expenses		(22,921)	(31,712)
Other expenses		(81,572)	(113,505)
Program support services		(85,280)	(170,914)
Program support consumables		(47,490)	(269,970)
Rent		(72,137)	(227,275)
Profit for the year		230,296	419,474
Income tax expense	2(a)	-	-
Other comprehensive income for the year		-	-
Total comprehensive income for the year		230,296	419,474

The accompanying notes form part of these financial statements.



Community Engagement and Consultation:

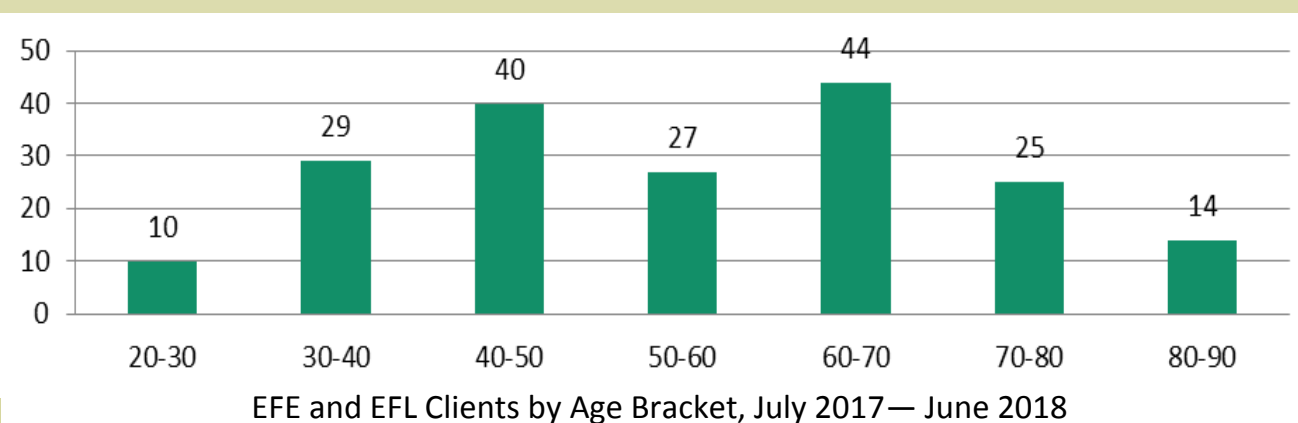
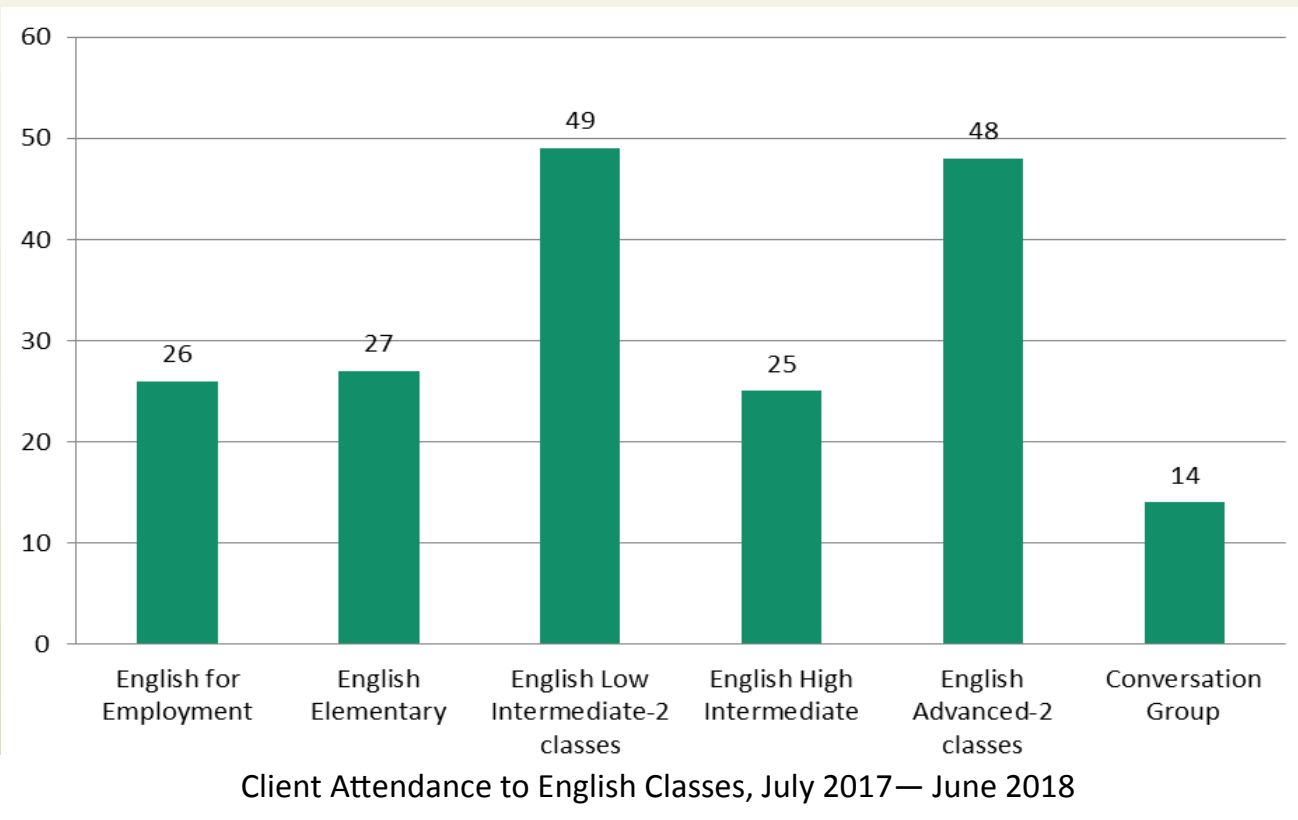
MARSS has worked closely with the multicultural community to assist the to organise and host activities as required. MARSS has also organised community consultations to assess the needs of the community and to provide the best possible support to address the needs of the community and to provide the best possible support to address those needs. In the 2017-2018 financial year we organised and hosted Christmas, International Women’s Day, International Refugee Day and Harmony Day celebrations.



MARSS Clients ready to board the bus for the Sapphire Coast Excursion

English For Employment

The English for Employment (EFE) program is designed to assist migrants and refugees to build their English language skills to a level where they can successfully gain meaningful employment or pursue their vocational education and training goals. Classes cover topics such as goal setting and time management, communication and networking skills, job applications and selection criteria, and Australian workplace standards and expectations. Participation in the English for Employment classes has ensure that students previously held back by their inadequate language ability have gained employment in the workforce, enrolled in courses with registered training providers and undertaken volunteer work to improve their education and employment outcomes.



AUDITOR'S INDEPENDENCE DECLARATION
FOR THE YEAR ENDED 30 JUNE 2018

Pursuant to section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012, as lead auditor for the audit of Migrant Refugee Settlement Services of the ACT Incorporated, we declare that, to the best of our knowledge and belief, during the year ended 30 June 2018, there have been:

- i) no contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

National Audits Group Pty Ltd
 Authorised Audit Company

Steven J Watson
 Managing Director

Dated 18 September 2018

Wagga Wagga

Dated 18 September 2018

MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT
INCORPORATED
ABN: 74 370 795 990

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018

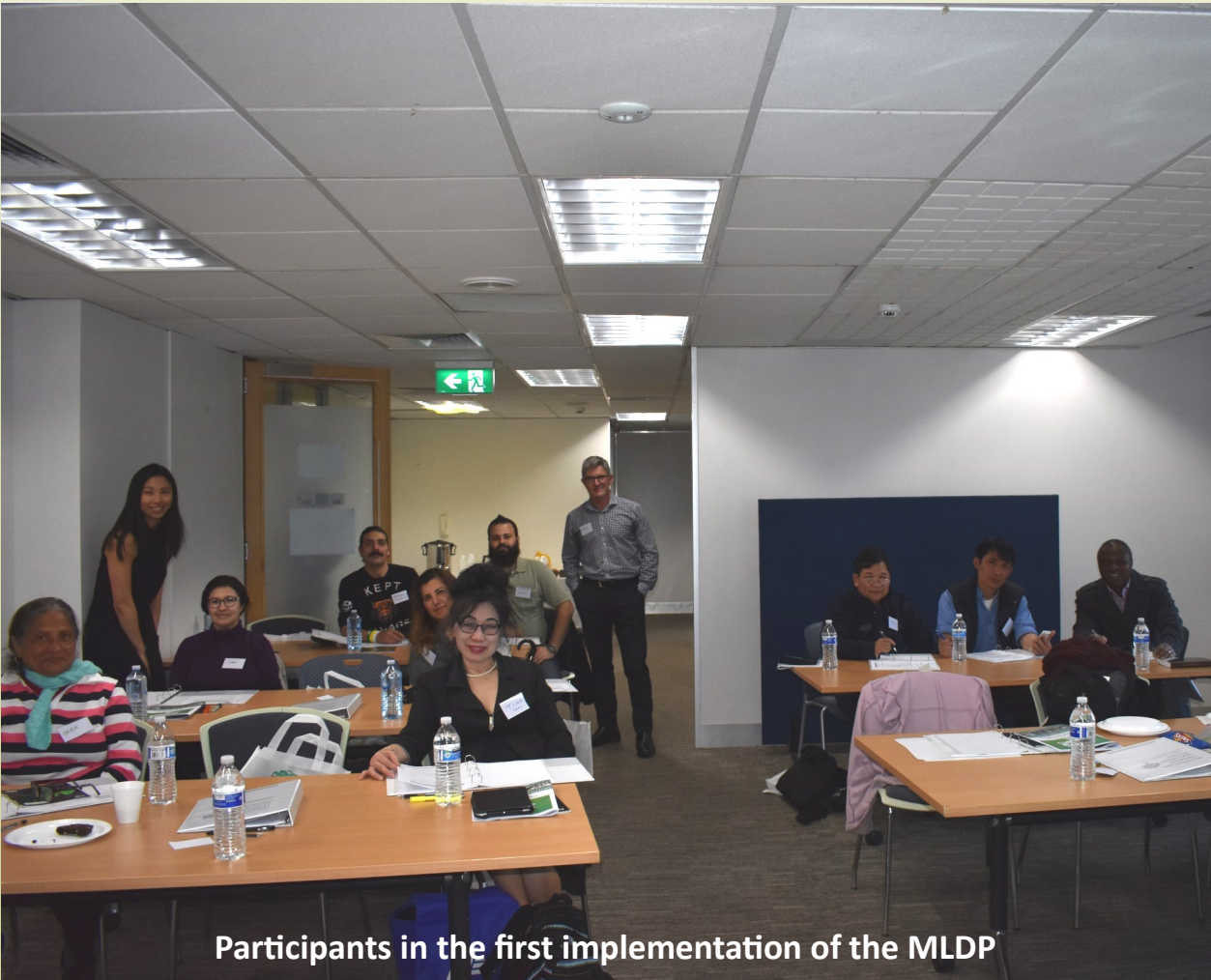
MIGRANT AND REFUGEE SETTLEMENT SERVICES OF THE ACT INCORPORATED
ABN: 74 370 795 990
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FOR THE YEAR ENDED 30 JUNE 2018

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Multicultural Leadership Development Program

The Multicultural Leader Development Project (MLDP) aims to develop the leadership skills of existing and potential community leaders from new and emerging migrant communities to support cohesion in their community and enhance participation in economic and social opportunities in the ACT. The project is designed to upgrade the skills of existing leaders, enrich community experience and encourage young people to become involved in community self-help activities.

Participants are introduced to a range of leadership approaches to enhance skills encompassing communication, managerial and business, media, planning and delivery of community activities. Practical experience within the program includes working together to organise a Harmony Day event for their families and friends.



Participants in the first implementation of the MLDP

Harmony Sports Program

MARSS’s Harmony Sports Program (HSP) has been a success throughout the 2017-2018 financial year. Both Quantitative and Qualitative evidence and evaluation supports that the men’s futsal and mixed volleyball teams have achieved high attendance levels, attained team success and facilitated new and improved skills for players. The teams maintain a good balance between skills development and social interaction, and as such MARSS would not make changes to the format of the program.

Men’s Futsal:

In the last financial year 12 players were registered with Capital Football for the summer and winter seasons indicate that the MARSS’ Team Harmony Futsal Team has consistently been operating at full capacity. The team achieved great success finishing in 4th position in Division 4 in the summer season, and 2nd position in Division 4 in the winter season. Players have enthusiastically taken up all coaching and refereeing course opportunities offered by MARSS and run by Capital Football to improve their futsal skills and coaching and team-management skills. Interest in the team has consistently exceeded team numbers. Players also had the opportunity to apply their talents off the futsal court when they competed in the African Soccer tournament at Aranda soccer field on 16 September. The team also competed in the World Refugee Day Soccer and Volleyball 2018 Championship in Hawker on 24 June.

Mixed Volleyball:

Nine players registered with the MARSS Harmony Volleyball Team to play in the Volleyball ACT Spring 2017 Recreational League and Autumn 2018 Recreational League seasons, and Dragons Volleyball Club, which is affiliated with the University of Canberra, in the Summer Recreational League 2017. The MARSS Harmony Volleyball Team has consistently been operating at full capacity at the University of Canberra and at Volleyball ACT in Lyneham. The volleyball team enjoyed particularly notable success, finishing 1st in Division 2 in the Spring 2017 Recreational League, 3rd in Division 2 in the Summer Recreational League 2017 and 5th in Division 1 in the Autumn 2018 Recreational League. Players have enthusiastically taken up all coaching and refereeing course opportunities offered by MARSS and run by Volleyball ACT to improve their volleyball skills and coaching and team-management skills.

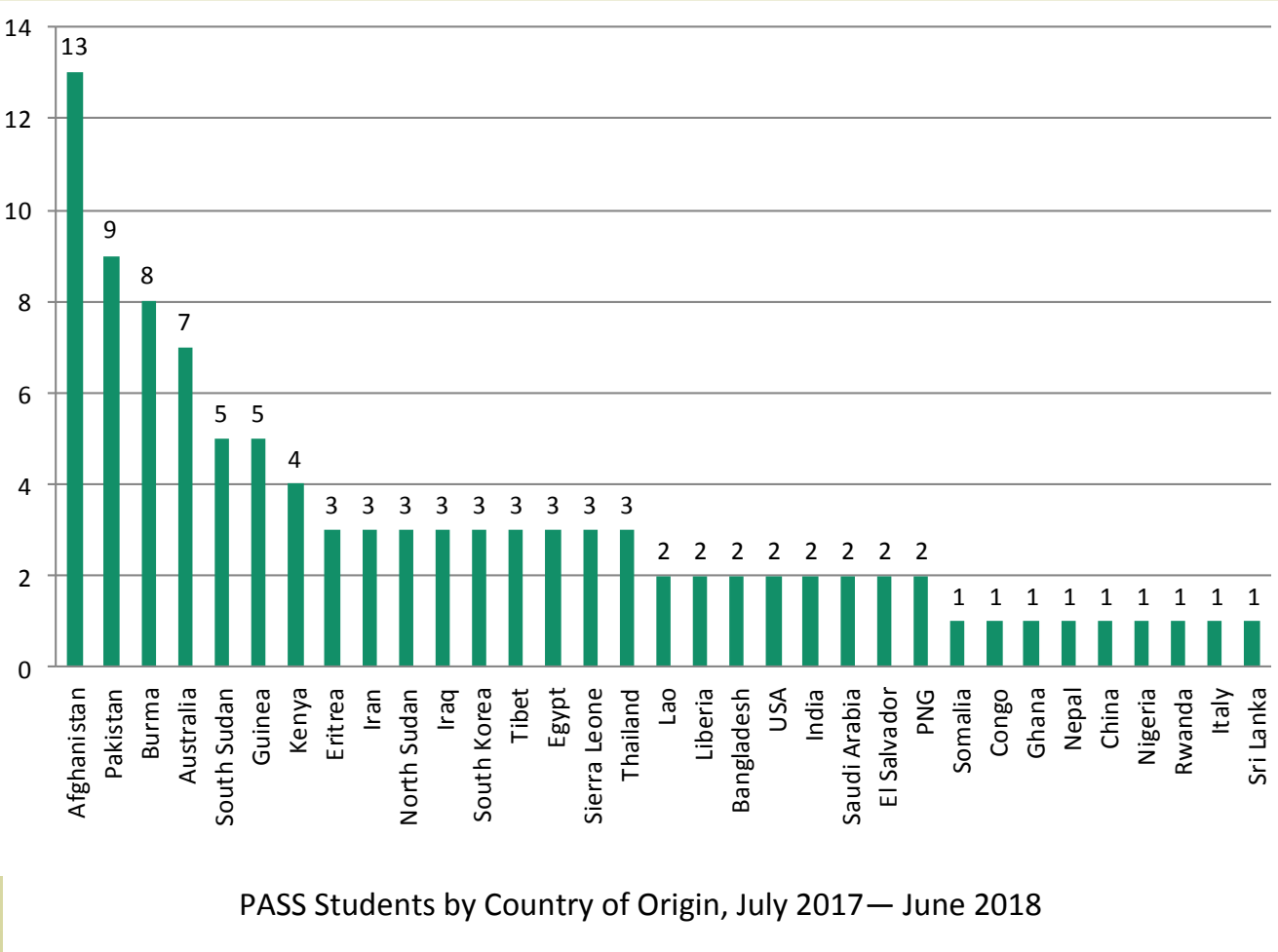
Harmony Sports Day:

Futsal and volleyball teams went head to head in the Migrant and Refugee Settlement Services (MARSS) Harmony Day Sports Carnival at Netball ACT on Friday 23 March. The Carnival consisted of 12 futsal games and 6 volleyball games. The Carnival included a “Come and Try Day” for netball for new migrants and refugees. The project was managed by MARSS and was proudly presented in partnership with Netball ACT, Volleyball ACT and Capital Football.

Program for After School Studies

The Program for After School Studies, funded by the Community Services Directorate, assists eligible youth from culturally and linguistically diverse backgrounds with their academic studies. Our program runs in at both our office in the City and in Belconnen during ACT school term. The PASS program runs at the MARSS office on Tuesdays, Wednesdays and Thursdays between 3:30-6:30pm, for youth aged 12-25., and PASS Belconnen runs on Mondays between 4:00-5:00pm from Belconnen Library and is for youth aged 8-15.

MARSS thanks all of our dedicated tutors who have volunteered in our Civic program in the last year. It has been a very successful year for PASS, and we can proudly say that we have continued to support young people with their studies this year. MARSS was assisted at our Belconnen outreach by volunteers from Burgmann Anglican School and Radford College who provided tuition at our outreach programs and we would like to thank all of them for their dedication to these programs over the last year.



Men's Outreach Workshops

The Men's Outreach Workshop (MOW) project aims to raise awareness in the community on how to prevent and combat domestic and family violence. MOW is a Department of Social Services-funded project and the workshops helps participants to develop knowledge and awareness on the issue to build the conversation within their own communities and within the mainstream community.

Participants learned about the importance of positive family relationships through community awareness and education at the second Men's Outreach Workshop held by MARSS. The project involves working with men only, aged 18 and over, in Culturally and Linguistically Diverse (CALD) communities in Canberra. The communities involved are from Sudan, Sierra Leone, Karen, Afghanistan, Iraq, Iran, Mon, India, Sri Lanka and Bangladesh.

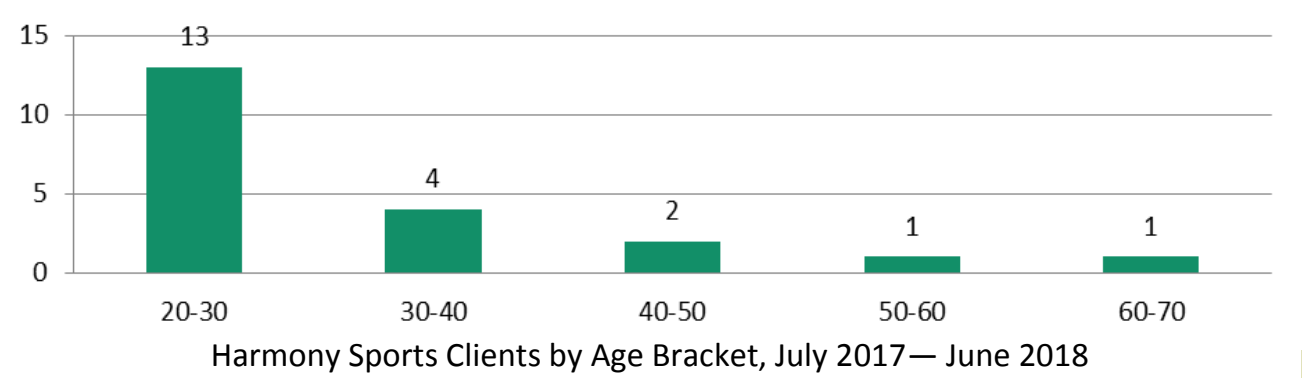
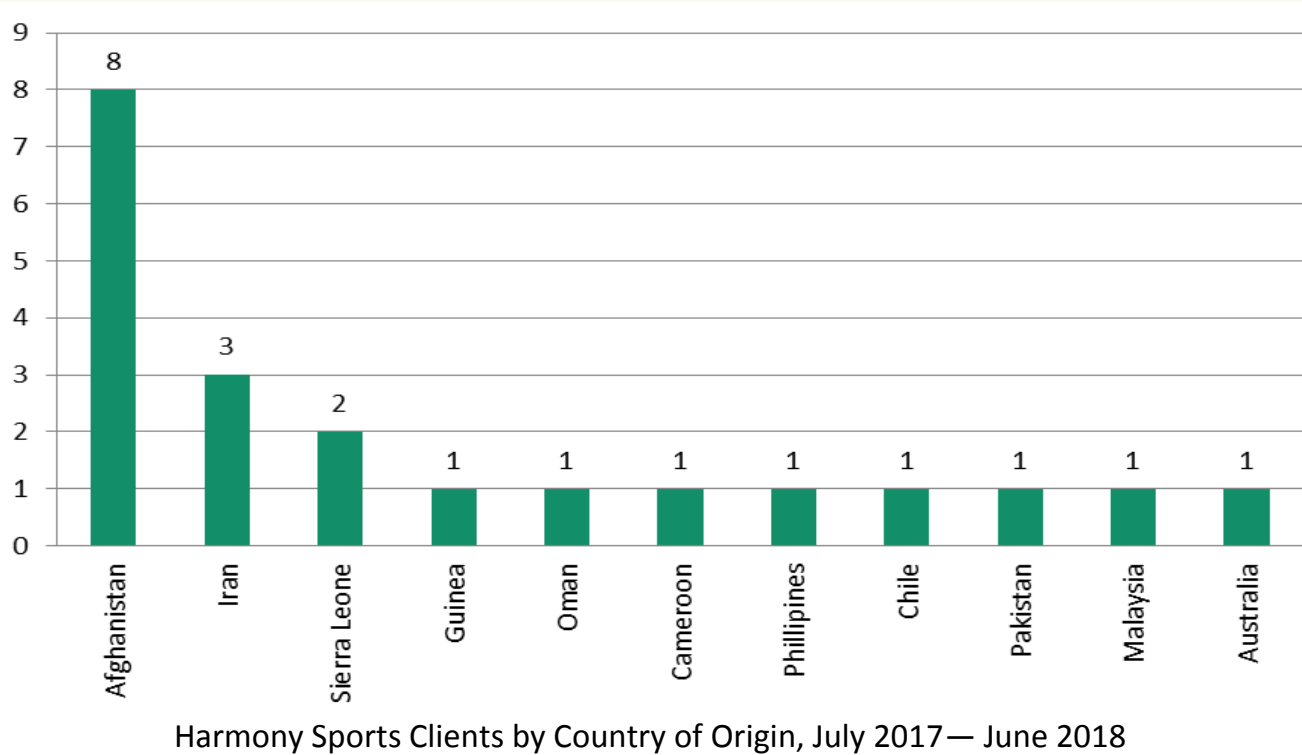
MARSS has conducted 2 of the 6 workshops covering the following area in the information sessions, with specialist presenters from each area running the sessions and providing information on the following topics:

- Domestic and Family Violence - addressing the drivers of domestic and family violence
- Respectful relationships - The role of the family violence team and police in the family violence space
- Supports available for victims of domestic and family violence from the Department of Human Services
- Encouraging young men to talk to counsellors and other support staff; and Prevention and Practice.

The first session attracted 14 men from Sudanese, Sierra Leone and other nationalities. The second workshop attracted 29 men from Afghanistan, Iraq, Iran, and other nationalities. Positive feedback has been received from the participants overall.



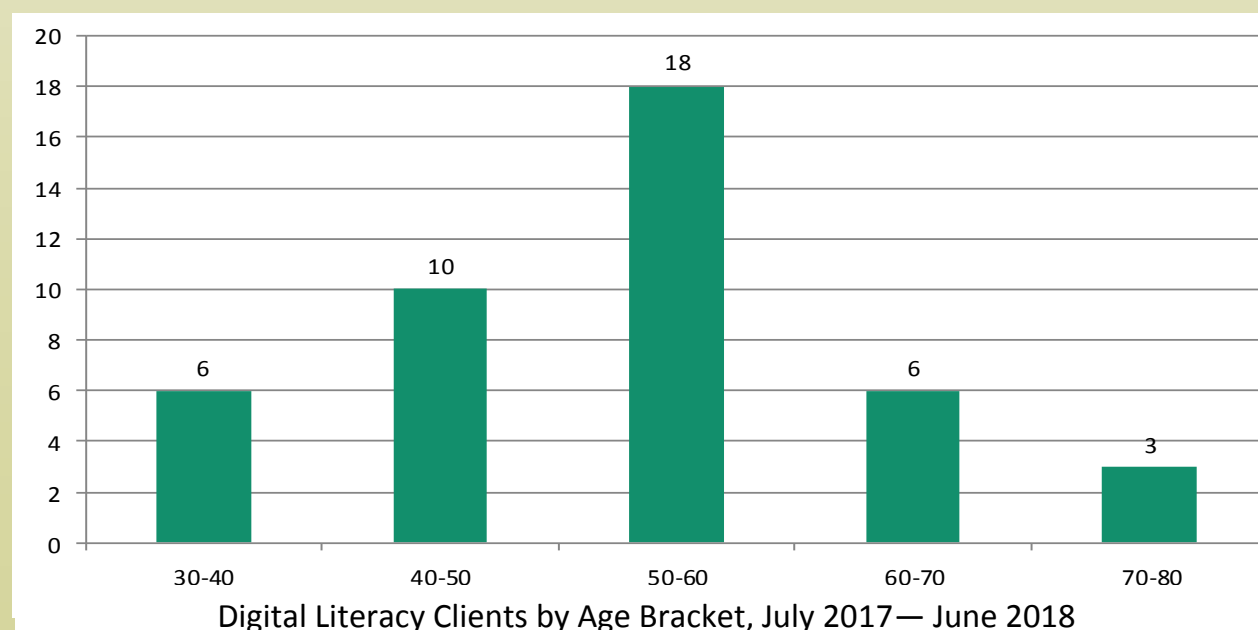
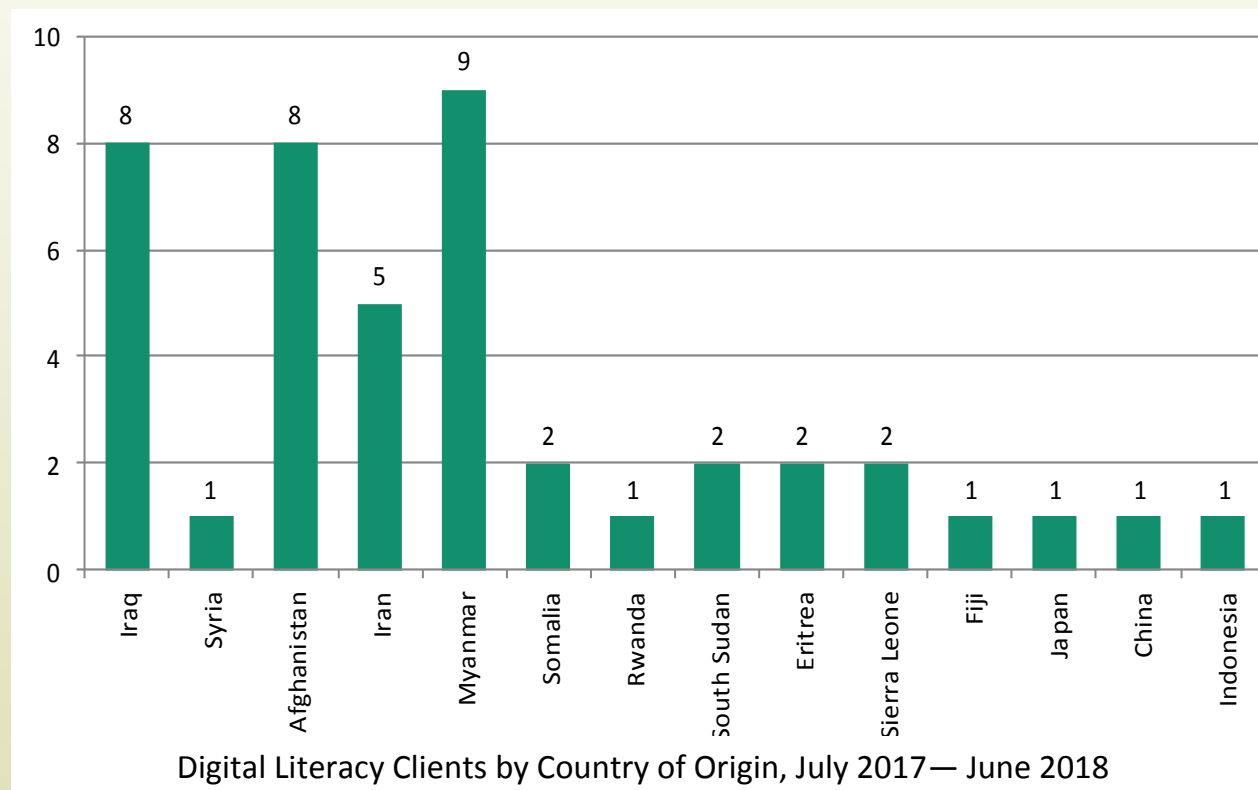
Participants in the Second Men's Outreach Workshop



MARSS Men's Futsal Team at the Harmony Day Sports Carnival

Digital Literacy

MARSS understands that seniors and mature aged workers have difficulties with re-skilling, reintegration back into employment to ensure they remain active and productive members in the community. Our 6 week long courses equipped seniors and mature aged workers with the knowledge and skills to access and use these online services. Participants in the course each received a tablet to learn and develop their new skills. At the end of the course, participants got to keep their tablet for personal use along with a certificate of participation. MARSS is confident that the Digital Literacy for Seniors and Mature Aged Workers Program has contributed to addressing this gap by providing targeted training.



Home Tutor Program (HTP)

For over a decade, hundreds of clients who are unable to attend English classes run in the MARSS office have received assistance through this program. The HTP matches volunteer English language tutors with clients who have travel restrictions, family or work commitments. Home Tutors meet with their assigned student for 1-2 hours a week to help them with their English language skills and Australian culture and systems, as well as providing them with social contact and lasting friendships. This program has proven to be of real benefit to our clients by fostering independence and diminishing social isolation.

